# Bi-monthly Strategic Plan Update to Police Board of Commissioners Current up to Dec. 23

| Status | Comments                                                       |
|--------|----------------------------------------------------------------|
|        | On schedule with planned scope, budget, and timeline           |
|        | expectations.                                                  |
|        | Not currently on schedule with planned scope, budget, and      |
|        | timeline expectations.                                         |
|        | At risk of failing to meet planned scope, budget, and timeline |
|        | expectations.                                                  |

## A)Reduction and Response to Crime and Quality-of-Life Issues

**Reduction of Crime and Increase in Safety.** Work on the <u>fugitive apprehension plan</u> continues, including discussions related to revising warrant policies. The VICE unit has been active targeting <u>juvenile</u> <u>prostitution</u>. Efforts include meeting with youth advocates and community partners and facilitating a conference on sex trafficking. The <u>Pedestrian Safety Traffic Plan</u> is complete and has been implemented in collaboration with HRM Transportation and Public Works and HRM Corporate Communication. Due to other priorities, there has been little documented progress on the <u>Crime Reduction Strategy Roadmap</u>.

- **3.01** Development of an Annual Pedestrian Safety Action Plan and implementation of recommendations 100% completed
- 3.10 Gun Safety Campaign 75% completed
- 3.13 Juvenile Prostitution Targeting 25% completed
- 4.03 Fugitive Apprehension Initiative 50% completed
- 4.05 HRP Crime Reduction Strategy Roadmap 5% completed
- 4.13 Programming Audit 70% completed

**Effective and Efficient Crime Response.** Movement towards the <u>Incident Command System</u> is progressing and includes developing an <u>Emergency Response (Crisis) Plan</u>. A final draft version of this plan is complete and sent to management for review and commentary. Progress has been made on the <u>Capability Response Framework Roadmap</u> – a survey of information from the Criminal Investigation Division is complete, consisting of types of investigations conducted, services offered or programs delivered, types of services we rely on outside agencies to deliver for us, and the types of services that are nor delivered at all but, perhaps should be. The <u>social media crime solving tool</u> pilot report is finished and follow-ups include consulting with other agencies using similar software and forming a working group on developing a potential Cybercrime Unit.

- 2.05 Development of an HRP Crisis Plan 90% completed
- 2.07 Finalization of the Amber Alert Emergency Operations Centre 50% completed
- 2.10 Incident Command System (ICS) Implementation 50% completed
- 4.01 2014/2015 Continuation of operational priorities 50% completed
- 4.04 HRP Capability Response Framework Roadmap 35% completed
- 4.07 Real Time Crime Centre Pilot Project 100% completed
- 4.08 Development of a Cyber Threat Protocol 20% completed
- 4.09 Development of Social Media Crime Solving Tool 100% completed
- 4.11 ICS Implementation 100% completed

**Reduction of Victimization.** The work of expanding the <u>Victim Support Plan</u> in October continues. It includes, in part, building off the three-year Victim Support Strategy Document. It will also include liaising internally (with the Sexual Assault Investigative Team) and externally (with the Avalon Sexual Assault Centre).

#### 4.06 - HRP Expanded Victim Support Plan - 40% completed

#### B) Safe Communities

Partnerships and Integrated Community Partnerships. The new Public Safety Advisor was hired on September 1st, and as of December, HRP continues to assist in establishing the office at HRM and aligning the work of between the two business units. Due to other priorities, there has been little documented progress on the Partnership Analysis.



2.09 - HRP Partnership Analysis - 5% completed 2.12 - Public Safety Office - Support Set Up and Operation - 100% completed

Organizational Culture and Response Philosophy. The Domestic Violence Strategy document is complete and will shape the Victim Support Plan and the domestic violence audit recommendations. The Health and Wellness program also continues, and includes the forming of a wellness committee for fielding feedback on the program, and training for supervisors.

- 2.11 Launch of HRP Strategic Plan 100% completed
- 2.15 Development of an HRP Health and Wellness Program 100% completed
- 3.11 Domestic Violence Strategy Document 100% completed

### C) An Effective and Efficient Police Service

Operational Excellence. The review of staffing for the Prisoner Care Facility is complete and compliance, staffing, and workload monitoring continues. The draft Operational Assessment Report is also complete and will feed into the larger Capability Response Framework. The Quality Assurance and GO Guide is finished and uploaded to the intranet, the Departmental Order has been issued, and it will be maintained by the Policy Unit going forward. Internal Oversight has completed four audits to this point. Progress on the guality assurance audits has been slow due to staff-related changes in that Office in 2015 and the complexity of the audits completed up to this point.

- 2.19 Review of Prisoner Care Facility Staffing Options 100% completed
- 2.20 Review of HRP promotional training process 50% completed
- 3.05 Quality Assurance Audits 5% completed 3.12 Implementation of Audit Recommendations 50% completed
- 4.02 Draft HRP Operational Assessment Report 100% completed

4.10 - Update of Quality Assurance (QA) and General Occurrence (GO) Guides - 100% completed

4.12 - Audits - 65% completed

Learning and Innovative Culture. Resources and an ongoing process for implementing new course training standards have been established. A skills inventory has been conducted at the Patrol level - it includes breath technicians, drug recognition, trauma response, critical incident training, etc. - and will help identify gaps across the Watches. Site visits to Calgary and Edmonton in relation to their plans for body-worn cameras has taken place. Information concerning the RCMP's pilot program on same is also under review. The province-wide training plan is discontinued due to lack of participation from other police services.

- 2.08 HRP Human Resources skills map 55% completed
- 2.13 Report on potential for Body Worn Cameras 75% completed
- 2.17 Implementation of New Course Training Standards 100% completed
- 2.21 Nova Scotia-wide ethics training plan 0% completed (discontinued)

**Facilities and infrastructure.** Where the <u>facilities plan</u> is concerned, a spreadsheet of all buildings, including their status and priority has been completed and sent to management for review, and a meeting is scheduled with leasing to address issues relating the CID building. The <u>HRP Technology Roadmap</u> is finished. The opportunity assessment for <u>CityWatch</u> upgrades is in a final draft form and has been presented and tentatively approved by the Emergency Management Office planning committee.

**3.02** - Development of an HRP Facilities Plan and corresponding Council Report - 20% completed

- 3.03 Creation of a HRP Technology Roadmap 100% completed
- 3.04 HRP Electronic File Management Project 20% completed
- 3.07 Upgrades to CityWatch Program 60% completed
- 3.08 Upgrades to HRP Intranet Site 100% completed
- 3.09 Virtualization of HRP Servers 25% completed

**Good governance.** The <u>HRP foundation</u> committee is reviewing a staff report and awaiting legal opinion. A <u>ERM</u> (business continuity) plan has been assigned to Internal Oversight, and the <u>Leadership profile</u>, <u>attendance management</u> review, and <u>staffing requirements</u> reviews are all in progress. <u>Alignments</u> that have been proposed with the Police Board include merging of RCMP/HRP dashboards, and educational sessions, including (mostly recently) a presentation from HRP on the Public Safety Unit.

- 2.01 HRP Alignment with the Police Board of Commissioners 50% completed
- 2.06 Establishment of an ERM program 30% completed
- 2.14 Development of a HRP Leadership Profile 15% completed
- 2.16 HRP Attendance Management Review 10% completed
- 2.18 HRP Foundation 50% completed

**3.06** - Review and address job description, promotion, and staffing requirements - 70% completed

**Employee and Public Relations.** A draft of the overall <u>Social Media Strategy</u> is complete, and a Social Media Working Group has been established and the draft strategy has been circulated to all participants in preparation for a January meeting. Additional components of the social media strategy have moved forward, including launching a 'Day in the Life of a Patrol Officer' feature on Twitter and Facebook; partnering with RCMP on an impaired driving meme campaign, and partnering with RCMP and CBRPS on a holiday safety campaign. Work on a draft <u>engagement protocol</u> has progressed and been presented to the Chief, Deputy Chief, and the Superintendents in charge of the Patrol, Administration and Criminal Investigation Divisions. Additionally the PR Unit has continued to meet with HRM Corporate Communications to ensure coordination of processes and procedures between police and the overall organization, particularly during times of crisis.

- 2.02 Development of a HRP Social Media Strategy 60% completed
- 2.03 Development of an HRP Public Relations engagement protocol 50% completed
- 2.04 Public Relations Capacity Assessment 35% completed