Re: Item No. 3



Introduction / Agenda

Day 1

- CAO Business Unit
- Finance / Fiscal Services
- Legal Services
- Business Planning and Information Management
- Human Resources
- Fire Services
- Police Services

Day 2

- Library
- Community Development
- Transportation and Public Works
- Infrastructure and Asset Management



Presentation Format • Business Unit Presentation • Core Operations and Services • 2010/11 Achievements • FTE's / Expenses / Revenues • Key 2011/12 Goals and Objectives • Service Level Changes • Open Question Period (COW format)



Core Operations and Services

- External and Corporate Affairs
 - Intergovernmental Affairs
 - Marketing, Design and Print Services
 - Public Affairs
 - Economic Development
 - Policy Analysis
 - Corporate Affairs
- · Office of the Municipal Clerk
 - Legislative Process
 - Municipal and School Board Elections
 - Support / Advice to Regional Council, Committees, and Commissions
 - Access to and protection of Council's Official Records

Chief Administrative Office



Core Operations and Services

- Office of the Mayor
 - Constituent Relations
 - Administrative Support
 - Communications
 - Staff Liaison
- Council Support Office
 - Constituent Relations
 - Administrative Support
 - Communications
 - Staff Liaison
- CAO and Deputy CAO Administration and Support

Chief Administrative Office



2010/11 Highlights

- Completion of District Boundary Review
- Implementation of Standing Committee Structure
- 2011-16 Economic Strategy Renewal
- Phase I of HRM Publications Review
- Completion of corporate Media Training program
- Launch of "Downtown Works" stakeholder newsletter
- Participation in Saltscapes Expo
- Initial Residents Guide to Municipal Services
- Launch of On-line Calendar

Chief Administrative Office



FTEs and Budget

	09/10	10/11	11/12
Total FTE's	62	62	63
Expenses (\$000's)	10,198	10,508	10,885
Revenues (\$000's)	(287)	(116)	(81)
Net Budget (\$000's)	9,911	10,392	10,804

Chief Administrative Office



Key 11/12 Goals and Objectives

- Implement Internal Communications Strategy
- Re-design halifax.ca
- Conduct Publications Review Phase II
- Implement NSURB Boundary Review decision
- Support FCM and CAMA Conferences
- Finalize Economic Development Governance Review
- Provide required Convention Centre support
- Introduce Councillor Communications Toolkit and support
- Initiate 2012 Election Planning

Chief Administrative Office



Service Level Changes

Increases In Service/New Initiatives

• Council Communications Support

<u>Decreases In Services/Operational Pressures</u>

Increasing demand for Marketing and Communications services

Chief Administrative Office

