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March 24, 2010

Mr. Russell Walker  
 District 15 Councillor  
 Halifax Regional Municipality  
 1841 Argyle Street  
 Halifax, Nova Scotia  
 B3J 3A5

RE: Power interruptions in the area of Woodbury Drive

Dear Councillor Walker,

Thank you for your letter, dated March 17, through which you requested an explanation for recent power interruptions in the area of Woodbury Drive in Halifax. I'm pleased to provide the following explanation based on the information you provided to me.

Nova Scotia Power is making significant targeted investments to help improve reliability for customers, including people who live in the area of Woodbury Drive.

Last year several insulators were replaced in response to three distribution feeder outages that affected approximately 6,000 customers, many of whom live in that area. Customers might also have experienced temporary interruptions during a separate upgrading process. This would have ensured that work could be completed safely by our crews.

Since January this year, Nova Scotia Power has made improvements in seven additional areas that might have contributed to power interruptions. This work is part of the company's \$400 million capital investment program in 2010. Targeted investments in reliability are a significant part of this program.

Nova Scotia Power crews work diligently throughout the year to strengthen reliability throughout the province. Should you have additional questions on behalf of your constituents or with respect to our reliability investments in your area, please feel free to contact our Regional Service Manager, Shawn Connell, (902) 869-5312.

Thank you,

Steve Olmstead  
 Senior Government Relations Advisor

CC: Shawn Connell, Regional Service Manager for Central Nova Scotia