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P.O. Box 1749 Halifax, Nova Scotia B3J 3A5 Canada

Item No. 9.5.2 Transportation Standing Committee October 1, 2014

TO:	Chair and Members of Transportation Standing Committee
	Original Signed
SUBMITTED BY:	G Janet Barlow, Chair of Crosswalk Safety Advisory Committee
DATE:	September 18, 2014

SUBJECT: Event Planning for Crosswalk Safety Awareness Day Campaign

<u>ORIGIN</u>

Item 7.1.1, Crosswalk Safety Advisory Committee, September 18, 2014 Item 11.1.9, Halifax Regional Council, August 5, 2014 Information Item 3, Transportation Standing Committee, June 4, 2014 Item 11.1.10, Halifax Regional Council, March 18, 2014

LEGISLATIVE AUTHORITY

As outlined in the Crosswalk Safety Advisory Committee Terms of Reference, the Committee reports to the Transportation Standing Committee

Part 1, Section 21, "Standing, Special and Advisory Committees" of the HRM Charter.

RECOMMENDATION

It is recommended that the Transportation Standing Committee approve the planned actions for the 2014 Crosswalk Safety Awareness Day campaign as presented in the staff report dated September 12, 2014.

BACKGROUND

The Making Our Communities Safer – Crosswalk Safety Work Plan was approved by Regional Council on August 5, 2014 and provides that the Crosswalk Safety Advisory Committee create and implement an annual crosswalk safety awareness day campaign (Goal #1: Education – Educate Public about Crosswalk Safety in HRM & NS).

The Crosswalk Safety Advisory Committee put forward a recommendation to the Transportation Standing Committee, which was approved, on July 23, 2014 to appoint two (2) Crosswalk Safety Advisory Committee Members and two (2) Members-at-Large for the purpose of providing advice to staff in regard to the 2014 Crosswalk Safety Awareness Day. The sub-committee worked closely with staff of Transportation and Public Works and Corporate Communications to develop the theme and activities proposed for the event, as presented in the attached staff report dated September 12, 2014.

The Crosswalk Safety Advisory Committee received the recommendations of the sub-committee at their meeting of September 18th.

DISCUSSION

The Cross Walk Safety Advisory Committee enthusiastically endorsed the recommendations and plan for the 2014 Crosswalk Safety Awareness Day on "Wednesday, November 5, 2014" as outlined in the attached staff report dated September 12, 2014.

The Committee is seeking the approval and endorsement of the Transportation Standing Committee to proceed with the plan as outlined.

FINANCIAL IMPLICATIONS

As outlined in the September 12, 2014 staff report.

COMMUNITY ENGAGEMENT

The Crosswalk Safety Advisory Committee meetings are open to the public.

ENVIRONMENTAL IMPLICATIONS

As outlined in the September 12, 2014 staff report.

ALTERNATIVES

No alternatives were provided by the Crosswalk Safety Advisory Committee.

ATTACHMENTS

Staff report dated September 12, 2014.

A copy of this report can be obtained online at http://www.halifax.ca/commcoun/index.php then choose the appropriate Community Council and meeting date, or by contacting the Office of the Municipal Clerk at 902.490.4210, or Fax 902.490.4208.

Report Prepared by: Krista Vining, Legislative Assistant, Office of the Municipal Clerk, 902.490.6519



P.O. Box 1749 Halifax, Nova Scotia B3J 3A5 Canada

Item No. 7.1.1 Crosswalk Safety Advisory Committee Sept. 18, 2014

то:	Chair and Members of Crosswalk Safety Advisory Committee
	Original Signed
SUBMITTED BY:	
	Bruce DeBaie, Managing Director, Corporate Communications
DATE:	September 12, 2014
SUBJECT:	Event Planning for Crosswalk Safety Awareness Day Campaign Sub Committee

<u>ORIGIN</u>

Item 11.1.9, Halifax Regional Council, August 5, 2014 Information Item 3, Transportation Standing Committee, June 4, 2014 Item 11.1.10, Halifax Regional Council, March 18, 2014

LEGISLATIVE AUTHORITY

Part 1, Section 21, "Standing, Special and Advisory Committees" of the HRM Charter.

RECOMMENDATION

It is recommended that the Crosswalk Safety Advisory Committee recommend to the Transportation Standing Committee to approve the planned actions for the 2014 Crosswalk Safety Awareness Day campaign as presented in this report.

BACKGROUND

Regional Council approved funding for a Crosswalk Safety Awareness Day event on August 5, 2014 as part of the Crosswalk Safety Work Plan goals identified in the 2014-15 Pedestrian Safety Action Plan. The Crosswalk Safety Awareness Day Campaign Sub Committee has since met several times to explore ideas and opportunities to create public recognition of the endless need to be vigilant of risk factors contributing to pedestrian related collisions, particularly in crosswalks. Given that the proposed date for the awareness day would occur approximately two weeks after the start of the broader, sustained crosswalk safety educational/awareness campaign, the Sub Committee also examined ways to closely align the event day planning and promotion with the broader campaign's strategy, theme, creative development, messaging and advertising. Both the event and broader campaign will underscore the common responsibility for road safety among all citizens.

DISCUSSION

On May 22, 2014, Members of the Crosswalk Safety Advisory Committee (CSAC) proposed November 3, 2014 for the first Crosswalk Safety Awareness Day event. This date was suggested given it was the first workday after Daylight Savings Time ends and the municipality returns to Standard Time, effectively creating darkness one hour earlier. Halifax Regional Police statistics indicate this time change is associated with higher occurrences of car-pedestrian collisions, presumably because it is more difficult to see pedestrians during end of day rush hour traffic.

During subsequent meetings, the Crosswalk Safety Awareness Day Campaign Sub Committee recommended that CSAC adopt Wednesday, November 5, 2014 as the event day to help prevent the planned activities from being overlooked by either citizens just returning to their weekly or by media dealing with unforeseen stories that may break over the weekend.

While the original Pedestrian Safety Action Plan approved by Council in March 2014 indicated that the existing *Distractions Kills* campaign concept would be reused in 2014-15 to leverage the existing videos until rights expire in 2018, Corporate Communications now believes that the call to action in this campaign is too weak and would not adequately support the education goals of the Plan. Corporate Communications recently worked with the Sub Committee to discuss recommended themes and concepts for the broader crosswalk safety awareness campaign (2 X six-week campaigns in October 2014 and February 2015) and how to adopt the most effective and efficient marketing approach for the Crosswalk Safety Awareness Day event, using key messages, creative development and media buy from the broader campaign.

The campaign theme centers on the call to action "Heads up Halifax", which is a naturally recognizable and compelling messaging to be alert and avoid danger. It also can be a direct reference to asking people to get their heads up from the handheld devices that are often associated with distracted drivers and pedestrians (texting, phone calls, etc.). The theme also includes the context "We Are All Traffic" to reinforce the idea that we all owe a responsibility to demonstrate situational awareness of each other regardless of how we move in the roadway (car, bus, bicycle, walking, skateboarding, etc.). The practical reality is that we are usually engaging in more than one of these roles as we go through our daily routine (e.g. we may drive or take the bus to work, but then walk throughout downtown streets), and regardless of how we are moving, we are all part of the collective people traffic. Illustrations of these concepts can be found in Attachment A, *Pedestrian Safety Campaign Overview*. The campaign strategy will use data-driven insights to engage citizens through traditional and social media forums on a broad-reaching creative platform on an annual basis.

For the Awareness Day event itself, Sub Committee members recommend that CSAC engage the Mayor and members of Regional Council to create public profile and associated media coverage by creating crosswalk "captains and crews" of volunteers who would simultaneously assemble at specific crosswalk locations and use campaign materials (signs, buttons, hats, posters) to promote the "Heads up Halifax" message while regularly using the crosswalk in an appropriate manner (i.e. no participant would act as a "crossing guard" or attempt to exercise any form of traffic control; we will be working with HRP to provide specific instructions to participants). The Mayor or a member of Council could host a media event in Grand Parade to kick off the event.

CSAC will also work with the Municipality to engage businesses near crosswalk locations to display the campaign materials (posters, stickers) in windows where potential crosswalk users can be reminded of the campaign themes and call to action.

Following the event, the Sub Committee will evaluate the success of the awareness day in terms of participation of the crosswalk "teams" and local businesses promoting the event, and traditional and social media engagement. The Sub Committee will then brief CSAC on recommendations for future awareness day events. Surveys of the broader education/awareness campaign elements will also examine aspects of the awareness day event.

FINANCIAL IMPLICATIONS

The costs associated with this campaign are estimated at \$170,000 and can be accommodated with in the 2014/2015 approved operating budget for A620 Marketing & Promotions.

COMMUNITY ENGAGEMENT

Community engagement was not required as this report is in response to a report submitted by the Crosswalk Safety Advisory Committee which is made up of, and receives input from members of the community.

ENVIRONMENTAL IMPLICATIONS

No environmental implications have been identified.

ALTERNATIVES

There are no recommended alternatives.

ATTACHMENTS

Attachment A, Pedestrian Safety Campaign Overview

A copy of this report can be obtained online at http://www.halifax.ca/commcoun/index.php then choose the appropriate Community Council and meeting date, or by contacting the Office of the Municipal Clerk at 902.490.4210, or Fax 902.490.4208.

Report Prepared by:	Bruce DeBaie, Managing Director, Corporate Communications 902.490.2348
	Original Signed
Report Approved by:	Bruce DeBaie, Managing Director, Corporate Communications 902.490.2348
Report Approved by:	Original Signed
	Taso Koutroulakis, Manager, Traffic and Right of Way Services, 902.490.4816
Financial Approval by:	Original Signed Greg Keefe, Director of Finance & ICT/CFO, 902.490.6308

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Pedestrian Safety Campaign

OVERVIEW & CAMPAIGN CONCEPT

September 4, 2014 — Presentation to the Crosswalk Safety Awareness Day Sub Committee

Campaign Objective

To change motorist and pedestrian behaviors by demonstrating that all modes of transport share a responsibility for safety in Halifax.



Guiding Principles

- Reinforce **community-minded** value of Halifax brand
- Utilize **data-driven** insights to garner attention and social media conversation
- Develop a narrative theme that is relevant and sustainable across multiple years and seasons
 - Annual communications in market Fall & Spring
- Campaign viewed by public as valuable spend of municipal resources



Campaign Narrative Strategy



I think that Halifax is generally a safe place to live, I'm not thinking a lot about transportation safety until someone gets injured.

Believe that a safe city for **both** pedestrians and motorists requires me to **pay attention** and **follow the rules**.

> The people in the cars and in the crosswalks are human beings **just like me** and it's important we all **get home safely**.

Regardless of how I choose to travel in Halifax, **it's up to me** to take a more active role in ensuring the safety of myself and my neighbours.



Campaign Platform

- Insight-driven
 - Leverage Halifax Regional Police incident data
 - "Wow, I had no idea..."
 - "OMG I'm part of the problem...."
- Multi-modal
 - Applies to all the ways that people move around Halifax
 - Reinforces that we are all
- Flexible creative platform
 - Able to support diverse pedestrian and traffic safety topics
 - Multiple year runs in market 6 weeks in Fall and Spring year over year



Campaign Platform

INSIGHT-DRIVEN

- •Leverage Halifax Regional Police incident data
- •"Wow, I had no idea..."
- •"OMG I'm part of the problem...."

FLEXIBLE CREATIVE PLATFORM

- •Able to support diverse pedestrian and traffic safety topics
- •Multiple year runs in market 6 weeks in Fall and Spring

MULTI-MODAL

- •Applies to all the ways that people move around Halifax
- •Reinforce that we all use different modes at different times



Campaign Concept

- PRIMARY MESSAGE
 - We are all traffic. We all share a responsibility on the roads in our community, regardless of how we travel.
- CALL-TO-ACTION

 Heads Up Halifax!
- EXECUTION STRATEGY
 - Get people to pay attention to traffic safety by presenting key messages and the traffic environment in a new and unexpected ways.



Possible Campaign Execution

"See the Person Inside": We're all people regardless of how we get there. Let's get there safely.



Illustration purely conceptual. Actual campaign execution may differ.



Crosswalk Safety Awareness Day

POSSIBLE TACTICS

 Create crosswalks in unexpected locations throughout Halifax carrying campaign messages e.g. Grand Parade, Spring Garden Library, Public Gardens



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Questions?