

Segway Nova Scotia



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September 18, 2012

Denise Schofield
Manager, Regional Recreation & Culture
Halifax Regional Municipality

Dear Ms. Schofield;

Subject: Segway® Pilot Project – Point Pleasant Park – Final Report

This final report summarizes the Segway pilot project in Point Pleasant Park, which took place between August 20th and September 7th, 2012.

Segway Nova Scotia is pleased to inform HRM, that this short Segway pilot project in Point Pleasant Park concluded without any falls, accidents or issues to report.

To date, no complaints have been forwarded to Segway Nova Scotia. During the final week of the trial, Park Patrol did approach us in the Lower Parking Lot (after an evening tour), and advised us that someone had called to complain about motor vehicles in the Park. Park Patrol was not aware of the pilot project, so we explained the situation and the conditions we were operating under. We have heard nothing further with respect to this complaint.

20 people in total, took part. Every one of them indicated they had a great experience! We had expected more participants, but acknowledge we did not have much notice to promote the tours. We hope HRM is satisfied that enough information and feedback was collected to make an informed decision about the future of Segway PTs in Point Pleasant Park.

Two participants were 15 years old, and the rest were all over 18 years. I would like to highlight, that one individual was 81 years old with a lung condition. He enjoyed his experience gliding through the Park, and confirmed this in an interview with CBC News right after his tour. The largest group we had on a single tour totalled 5 people. The entire Segway Experience (including training) was about two hours. The speed limit was programed and set to 15 km/h, however the average, realized speed was closer to 10 km/h.

Denise Schofield
September 18, 2012
Page 2

We do understand that there are mixed and even emotional feelings about how Point Pleasant Park is used. This was apparent in the faces and expressions of many of the people we encountered during our tours. I was delighted to see so many smiling and curious faces as we passed by. At the same time, there were a few people that were obviously not pleased to see Segways in the Park. It appeared to us that the majority of those people were the dog owners.

I believe it is important to note that many people approached us while we were on-site, and expressed interest and support for Segways in the Park. Some were disappointed the tours were not offered on weekends. These observations certainly do not form the basis of a scientific survey, but I would argue that supporters tend to be silent, while those against tend to be the most vocal.

Thank you for giving Segway Nova Scotia this opportunity. We would be pleased to answer any questions you may have regarding this (or future) pilot projects.

Sincerely,



Max Rastelli
Owner, Segway Nova Scotia

Cc: Councillor Sue Uteck
Ken Reashor, P.Eng, Director, Transportation & Public Works
Dee Milne, Insurance Administrator
Duncan Morum, Chair, Point Pleasant Park Advisory Committee
Stephen Rice, Supervisor, Major Parks
Leanne Hachey, Canadian Federation of Independent Business