

Councillor Request for Information

Included on Agenda

(Submitted to Municipal Clerk's Office
by Noon Thursday)

T Added Item

(Submitted to Municipal Clerk's Office
by Noon Monday)

Date of Council Meeting: March 24, 2009

Subject: Municipal Ombudsperson

Request: Please add the above request for a report to the March 24, 2009 Agenda.

Reason:

I am seeking a report on the possible creation of an independent municipal ombudsperson. This position would report directly to council, and would provide an administrative (staff) avenue for residents who either feel they have not received a response, or have not received a response them deem adequate or appropriate to a problem, concern, or query. Similar to banking ombudspersons this position would have the power to investigate complaints, and recommend

Specifically the report should address:

1. Any legislative hurdles which may exist which would prevent establishment of such a position
2. Any restrictions which existing collective agreements may pose to the creation of such a position
3. Recommended administrative frameworks by which this position could operate
4. Estimated cost options associated with establishment of this position

I would like this response as:

- Email to Mayor and/or Councillor/Municipal Clerk's Office
- Memo to Mayor and/or Councillor/Municipal Clerk's Office
- Information Report to Community Council Regional Council
- Recommendation Report to Community Council Regional Council

Andrew Younger

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Councillor

District (*Number*)