

P.O. Box 1749 Halifax, Nova Scotia B3J 3A5 Canada

### Item No. 2 Halifax Regional Council March 8, 2016

то:	Mayor Savage and Members of Halifax Regional Council
SUBMITTED BY:	Original Signed
	Councillor Waye Mason, Chair, Community Planning and Economic Development Standing Committee
DATE:	February 29, 2016
SUBJECT:	Economic Strategy & Halifax Partnership Update Q3 (October – December) 2015-2016

### INFORMATION REPORT

### ORIGIN

Motion passed by the Community Planning and Economic Development Standing Committee at a meeting on February 18, 2016.

### LEGISLATIVE AUTHORITY

Section 4 (b) of the Committee's Terms of Reference: 'The Community Planning and Economic Development Standing Committee shall oversee the Municipality's Economic Plan, Economic Prosperity Indicators and Immigration Action Plan by overseeing the progress of the Municipality's Economic Strategy and Outcome areas and related initiatives.'

### BACKGROUND

The Committee received a staff report on this matter at its February 18, 2016 meeting. The Committee passed a motion recommending that the report be forwarded to Council for information.

### FINANCIAL IMPLICATIONS

None.

### **COMMUNITY ENGAGEMENT**

Not applicable.

### ATTACHMENTS

Attachment 1: Staff report dated February 8, 2016

A copy of this report can be obtained online at http://www.halifax.ca/council/agendasc/cagenda.php then choose the appropriate meeting date, or by contacting the Office of the Municipal Clerk at 902.490.4210, or Fax 902.490.4208.

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Report Prepared by Sheilagh Edmonds, Legislative Assistant 902.490.6520





P.O. Box 1749 Halifax, Nova Scotia B3J 3A5 Canada

### Item No. Community Planning and Economic Development Committee February 18, 2016

TO:	Chair and Members of Community Planning and Economic Development Committee		
SUBMITTED BY:	Original Signed		
	Maggie MacDonald, Managing Director, Government Relations & External Affairs		
DATE:	February 8, 2016		
SUBJECT:	Economic Strategy & Halifax Partnership Update Q3 (October – December) 2015-2016		

### **ORIGIN**

March 22, 2011: MOVED by Councillor Nicoll, seconded by Councillor Streatch that Halifax Regional Council endorse the 2011-2016 Economic Strategy for Halifax Regional Municipality. Motion put and passed.

June 2, 2015: MOVED by Councillor Mason, seconded by Councillor McCluskey that Halifax Regional Council approve the amending agreement to the Services Agreement with the Halifax Partnership that replaces the 2014/2015 Schedule A with the 2015/2016 Schedule A included as Attachment 3 to the April 24, 2015 staff report. Motion put and passed unanimously.

### LEGISLATIVE AUTHORITY

The Halifax Regional Municipality Charter 2008, c. 39, s. 1. permits the municipality to undertake a variety of economic development activities.

### **RECOMMENDATION**

It is recommended that the Community Planning and Economic Development (CPED) Standing Committee receive this report and forward it to Regional Council for information.

### BACKGROUND

### Economic Development in Halifax

From a policy perspective, economic development entails governments' and communities' efforts to improve the economic well-being and quality of life in their respective jurisdictions. This is often accomplished by attracting, keeping and growing jobs, and by increasing incomes and tax bases.

The Halifax Regional Municipality (HRM) is a significant economic development stakeholder in the city. It: manages six business and industrial parks; regulates businesses and land development; invests in major infrastructure; establishes and supports Business Improvement Districts; collaborates with other levels of government and agencies on economic development issues; and, provides financial and in-kind support to regional, community, cultural organizations and special events.<sup>1</sup>

HRM also provides operational support to three organizations to further its economic development objectives: Destination Halifax, which promotes Halifax as a destination for business and leisure travelers; Trade Centre Limited, which operates the Scotiabank Centre, the World Trade and Convention Centre and the soon-to-be-opened Halifax Convention Centre; and, the Halifax Partnership (the Partnership), which provides professional economic development expertise and services to HRM, and oversees much of the implementation of the city's economic strategy. As a public-private economic development organization, the Partnership leverages funding from private investors and other levels of government as well.

Partnership deliverables to the municipality are outlined in a service level agreement that is reviewed and amended annually. In 2015-16, the municipality contributed \$1,768,428 to the Partnership – an operational grant of \$1,633,428, as well as \$135,000 to develop Halifax's 2011-16 economic strategy. This year, municipal funding accounts for approximately 47% of the Partnership's budget.

#### **Current Economic Strategy**

In March 2011, Regional Council endorsed <u>AGreaterHalifax</u>, the municipality's economic strategy for 2011-2016. The current strategy has five themes and related goals:

- Regional Centre Build a vibrant and attractive Regional Centre that attracts \$1.5B of private investment and 8,000 more residents by 2016;
- Business Climate Promote a business climate that drives and sustains growth by improving competitiveness and by leveraging our strengths;
- **Talent** Create a welcoming community where the world's talent can find great opportunities, engaged employers and resources for advancement;
- International Brand Create a unique international city brand for Halifax; and,
- Maximize Growth Opportunities Capitalize on our best opportunities for economic growth.

In the last economic strategy update to CPED on October 15, 2015, municipal staff outlined specific progress the municipality and the Partnership have made in fulfilling the 48 actions planned for years 3-5 of the strategy. Municipal staff also reported on the four key measures to gauge economic progress more broadly in the city – population, employment and income levels, and the commercial tax base.

<sup>&</sup>lt;sup>1</sup> See Office of the Auditor General, <u>Economic Development through Partnerships – A Performance</u> <u>Evaluation</u>. February 2013. Pages 32-35.

### DISCUSSION

This report is provides:

- an overview of Halifax's economy and business climate in 2015;
- highlights (and a full listing) of HRM's and the Partnership's recent activities in fulfillment of the 2011-16 economic strategy;
- a brief description of the ongoing development of Halifax's new economic strategy for 2016-21; and,
- proposed next steps regarding future reporting of activities related to the current and the renewed economic strategies for Halifax.

### Halifax's Economy and Business Climate in 2015

It was a positive 2015 for the Halifax economy. The Conference Board projected real GDP growth of 2.3% for the year, among the highest in Canada. Growth was driven by the preparation for, and beginning of, shipbuilding at the Halifax Shipyard, as well as robust multi-unit residential and nonresidential construction. However, the switch to seasonal natural gas production at Deep Panuke led to a downgraded GDP forecast for the year. Weaker-than-expected numbers from the Labour Force Survey in the fourth quarter (compared to a very strong Q4 in 2014) softened the annual labour market indicators that were reported in the Partnership's October Economic Report.

In terms of Halifax's business climate in 2015:

- Business confidence remains flat. The share of local businesses confident in Halifax as a place to do business remains steady. Half (51.5%) consider Halifax a good or excellent place to do business, compared to 52.2% in January last year. Fifty-four percent of businesses noticed an improvement in the business climate, and 80% predict Halifax will become an easier place to do business (compared to 49% and 80%, respectively, last January).
- Rural businesses are concerned with talent and representation. Rural businesses in Halifax rate workforce quality lower than businesses overall (-18.8% vs +15.1%), and have similar issues with workforce availability (-28.4% vs -8.8%). They also consider these issues to be more important than their urban counterparts. Rural businesses have also expressed concern that they are overlooked during conversations on rural issues, as they are often conflated with Halifax and its urban centre.
- Businesses are satisfied with some municipal services. Business ratings of Halifax's municipal
  services have improved significantly since January 2015, and particularly over the past nine months.
  Public water, sewer and police protection are among the highest rated services, considered "good" or
  "excellent" by a strong majority of businesses. However, public transportation and building
  inspections and permitting are considered "fair", and municipal roads rated "poor." Relatedly, the
  Halifax Partnership intends to release an Industry Insight report by April 2016 that outlines the
  construction and development industry's specific challenges with the local regulatory environment.
- Opinion of government regulation and taxation, while still mostly negative, has improved across the board. Municipal taxation is still considered "poor", though ratings have increased 7.6% over the past year. Business opinion about municipal regulation rose 5.9% over the same period, but is still considered only "fair".
- Workforce issues remain a concern. Halifax businesses have continued to downgrade their opinion
  of the local labour market as qualified talent becomes harder to find. Opinions have been declining
  over the past year on both workforce quality and workforce availability.

The above business climate observations were based on 286 interviews the Partnership's SmartBusiness staff conducted with companies between January and December.

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Looking forward to 2016, the Conference Board is projecting a pick-up in GDP growth to 3.0%, supported by the first full year of work at the Halifax Shipyard, continued strength in the construction and services sectors, and less drag from the natural gas sector.

The Partnership's Halifax Economic Report – January 2016 and SmartBusiness Quarterly Report – January 2016 are included as attachments.

### 2011-16 Economic Strategy Update – Municipal Unit Activities

As mentioned, the current economic strategy has five goals – to build a vibrant and attractive Regional Centre, create a business climate that drives growth, build a welcoming community that attracts and keeps talent, develop a unique international brand, and capitalize on the city's best opportunities for economic growth. With these in mind, in 2013, Council approved 48 actions municipal and Partnership staff would undertake in the last three years of the strategy. Attachment 3 provides a full listing of those actions, and the Partnership's and HRM's progress in fulfilling them in the third guarter.

From October to December 2015, municipal business units undertook the following key things as part of the economic strategy's implementation:

- public consultations on the development of the new Centre Plan, a set of regulatory guidelines for private land development that will replace four municipal planning strategies, were held;
- a review of planning application processes to reduce the regulatory burden was finalized;
- significant upgrades to parking enforcement technologies were made;
- a preliminary work schedule, procurement plan, and overall project budget for the redevelopment of the Cogswell lands were developed;
- the bridge connection from Chain of Lakes to Crown Drive, as well as the design work for a multi-use overpass of the CN main line between Pine Hill Drive and Saint Mary's University, were completed;
- Phase I of the Halifax Green Network Plan to Regional Council was presented;
- an in-depth assessment of the municipality's Employment Equity Program and Employment Equity Policy was completed; and,
- a Youth Leadership Forum to encourage and prepare African Nova Scotian youth for leadership roles in the city was held.

### Halifax Partnership's Recent Activities

Attachment 4 is an April-to-December progress report on the 2015-16 HRM-Partnership Service level Agreement.

Below outlines the Partnership's recent work in the areas of investment attraction, business retention and expansion (BRE), rural economic development and workforce attachment.

#### Investment Attraction

The Partnership continues to collaborate with Nova Scotia Business Inc. (NSBI) and other partners to attract and retain business investment. The Partnership has supported several site visits and helped NSBI connect potential new businesses to business, academic and research partners, and various resources. To ensure a seamless customer experience with one main contact point, NSBI remains the lead organization for Direct Foreign Investment projects.

For the period April 1 to December 31, 2015 the Halifax Partnership's investment and trade activities, including missions, partner referrals, information requests, etc., contributed to six successful projects that resulted in more than 885 jobs and a \$100,000 business-to-business (B2B) contract. The Partnership is working on another 40 investment project leads, of which seven companies have shortlisted Halifax as an expansion location.

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The Partnership leverages the following to attract investment to Halifax:

- International Partnerships. The Partnership has lead responsibility for managing Economic Relationships under the municipality's International Partnership Policy. These relationships include:
  - World Energy Cities Partnership (WECP). WECP is comprised of 21 cities from around the world with energy activities as a major driver of their economy. The WECP is led by the Mayors of each city with support from economic development staff.

In January 2015, the Mayor assumed the role of President of the organization for a two-year term. As the new Presidential city of WECP, Halifax has been invited to lead a business mission to both Aberdeen (Scotland) and Stavanger (Norway). The Partnership and NSBI are organizing a business mission to both cities in April 2016. The mission will focus on companies in the oceans and logistics sectors.

- Norfolk, Virginia. Halifax and the City of Norfolk, Virginia have been International Sister Cities since 2006. In September 2015, the Partnership hosted a Virginia Economic Development Partnership (VEDP) business mission to Halifax during Canadian Defence and Security and Aerospace Exhibition Atlantic. In October, the Partnership hosted a business community reception onboard HMCS Halifax at Naval Station Norfolk. More than 150 business leaders from NATO, Navy, Aerospace & Defense and Oceans attended. The Partnership will invite a Norfolk delegation to Halifax in June 2016 to participate in Oceans Week, which will focus on the marine renewable and marine defence industries.
- Aberdeen, Scotland. Halifax and Aberdeen, Scotland have a long-standing relationship focused on developing mutually beneficial economic and cultural ties. Building on the successful June 2015 mission to Halifax by Aberdeen companies, as mentioned above, Halifax is planning an oceans and logistics outbound business mission to Aberdeen in April 2016.
- Consider Canada City Alliance (CCCA). The Consider Canada City Alliance (CCCA) brings together Canada's large cities – Halifax, Toronto, Montréal, Vancouver, Ottawa, Calgary, Québec City, Winnipeg, Waterloo Region, London and Saskatoon – to improve Canada's ability to attract new investment and trade opportunities. In November, the Partnership participated in a CCCA investment and trade mission to Rotterdam, Zurich and Stockholm. More than 50 business connections were made and 20 B2B meetings took place with companies in the ICT, aquaculture, shipbuilding and marine services, and life sciences sectors. The Partnership is now managing seven promising investment and trade leads resulting from the mission, and working closely with its counterparts at NSBI and Canadian embassies on follow-up activities.
- Halifax Gateway. Through a management services agreement, the Partnership manages the Halifax Gateway Council. In 2015, it led a series of in-market activities in Europe and Chicago to educate companies on the opportunities of moving cargo and people through the Halifax Gateway. In November, for example, representatives from CN Rail, the Port of Halifax, Halifax Stanfield International Airport and the Halifax Gateway Council undertook a business mission to London, Liverpoool, Dublin, Glasgow and Aberdeen.

The Partnership's investment attraction work will be informed by a new Foreign Direct Investment (FDI) Strategy being developed in conjunction with the new 2016-21 Halifax Economic Strategy. The Partnership has commissioned KPMG to develop the FDI strategy in cooperation with HRM and NSBI staff, and in alignment with the aims of Global Affairs Canada. It will provide enhanced value proposition data, background research, and a 36-month action plan that supports the Partnership's investment attraction efforts in targeted foreign markets.

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#### Business Retention and Expansion

The Business Retention and Expansion team continues to work one-on-one with businesses to help them overcome challenges. Between January 1<sup>st</sup> and December 3st, 2015, the SmartBusiness team conducted 237 diagnostic surveys with businesses to measure, evaluate and develop strategies to meet their business needs. The Partnership reports that issues identified and resolved through these consultations helped create and retain 409 jobs in the city.

Please see Attachment 2 for the Partnership's SmartBusiness Quarterly Report - January 2016.

#### Rural Economic Development

The business needs and economic opportunities of Halifax's rural communities, particularly those outside of the city's commuter areas, are different than those in urban Halifax. To better understand and address them, in 2015 the Partnership hired an intern to grow its already existing SmartBusiness presence in rural areas, and to forge greater links with rural business associations, particularly those on the Eastern Shore.

Between June and December 2015, the Partnership conducted 75 SmartBusiness interviews with rural businesses, compared to 12 such visitations in 2014.

In terms of economic development along the Eastern Shore, the Partnership has focused on working with local business, the Atlantic Canada Opportunities Agency and Destination Eastern and Northumberland Shores to promote the tourism potential of the Bay of Islands ("100 Wild Islands"). It is also trying to help community groups access government funding to upgrade internet service in the area.

The SmartBusiness Quarterly Report – January 2016 (Attachment 2) includes an analysis of rural business needs and opinions based on SmartBusiness visitations conducted since 2012.

#### Workforce Attachment

The Partnership continues to connect local businesses and organizations with immigrants, international students and recent local and international graduates. Its related initiatives are:

 Halifax Partnership Connector Program. The Connector Program a networking program that helps local businesses and organizations connect with immigrants, international students and recent local and international graduates who are interested in starting and growing their career in Halifax. Through one-on-one meetings, local business and community leaders known as Connectors meet with talent interested in opportunities in Halifax. The Connector gains access to a wealth of diverse, pre-qualified talent and Connectees gain insight into their professional network, and connect with career opportunities.

In 2015, the Partnership presented the program's benefits at more than 100 career, program and networking events. Of the 305 Connectee participants in the program in 2015, 142 found jobs. More specifically, 43 immigrants, 47 international graduates and 48 local graduates secured employment.

 National Connector Program. The Partnership is also leading a National Connector Program (NCP) for Canada. There are currently 20 Connector communities across Canada, two in the US (St. Louis and Detroit) and one in Sweden.

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- **Pre-Arrival Connector Program Pilot.** In September of 2015, the Partnership launched the Pre-Arrival Connector Program Pilot in partnership with the Colleges and Institutes of Canada. The Partnership has received funding as a Focal Point Partner (FPP) for the Colleges and Institutes of Canada's Canadian Immigrant Integration Program (CIIP). A National Pre-Arrival Connector Program Advisor (8 month term) has been hired to process economic-class immigrant referrals from the Canadian Offices Abroad and refer them to the National Connector Program's communities of interest. The Coordinator will qualify approximately 115 clients. There is potential of extending this program through to March 2019 as an FPP of CIIP's funding proposal to Citizenship and Immigration Canada.
- Game Changer Action Plan. The Game Changers Action Plan, an initiative aimed at retaining young talent in Halifax, was launched in November 2015 (www.halifaxgamechangers.com). More than 200 private and public sector leaders attended the launch hosted by the Mayor and the Partnership. It was created in response to the Partnership's October 2015 Youth Retention study which found that each year, on net, Nova Scotia loses 1,300 young people between the ages of 20 and 29.

The Game Changers initiative: leverages the Partnership's SmartBusiness and Connector programs to connect businesses to the resources they need to hire young talent; raises awareness about the youth retention issues and encouraging businesses to hire them through a multi-media advertising campaign; undertakes research to inform youth employment policies and programs; and, includes the creation of events that showcase young talent in Halifax and celebrates employers who hire it.

#### Economic Strategy Renewal

On June 2, 2015, Regional Council authorized staff to develop an updated five-year economic strategy. The Halifax Partnership is overseeing the strategy's creation. In September 2015, KPMG was awarded the contract to develop the strategy. The economic strategy process will include development of a vision, main areas of focus and actions based on input from key stakeholders and the broader community.

The strategy is being guided by an Economic Strategy Advisory Committee (ESAC) that includes representatives from the private sector, military, universities, the provincial government, HRM and the community at large. ESAC is chaired by Matt Hebb, Dalhousie University's Assistant Vice-President of Government Relations, and supported by a smaller working group of KPMG, the Partnership and HRM staff.

Updates on the strategy's development were provided to the CPED Standing Committee on <u>November</u> <u>19, 2015</u> and <u>January 21, 2016</u>. Since that time, an engagement session with urban aboriginal stakeholders was held at the Mi'kmaw Native Friendship Centre. The Economic Strategy Working Group continues to refine the strategy's proposed objectives and year-one actions with input from an internal committee of HRM staff, as well as from other stakeholders.

A detailed draft strategy will be presented to the CPED Standing Committee for endorsement in March 2016, with the intention of submitting a final draft for Regional Council approval in April 2016.

### **Next Steps**

In its proposed presentation of the draft 2016-21 economic strategy to the CPED Standing Committee in March 2016, municipal staff and Partnership representatives will report on the lessons learned from the

2011-16 economic strategy, as well as the economic progress made in Halifax while it was in force. This will conclude the Partnership's reporting to Council on its 2015-16 service level agreement commitments.

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A new HRM-Partnership Service Level Agreement will be developed in 2016 that aligns with the new economic strategy.

### FINANCIAL IMPLICATIONS

This report updates activities undertaken by municipal staff and Halifax Partnership to implement the Economic Strategy and by Halifax Partnership to fulfill the requirements of its Service Level Agreement. There are no financial implications arising from this report.

#### **COMMUNITY ENGAGEMENT**

There was no community engagement in the preparation of this report.

#### **ENVIRONMENTAL IMPLICATIONS**

There are no environmental implications to this report.

### **ALTERNATIVES**

1. The Community Planning and Economic Development committee may request changes to the type of information included in the Economic Strategy Update report.

#### ATTACHMENTS

Attachment 1:	Halifax Economic Report – January 2016	
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- Attachment 2: SmartBusiness Quarterly Report January 2016
- Attachment 3: AGreaterHalifax Economic Strategy 2011-2016: Actions for 2013 to 2016 Q3 2015/2016 Report
- Attachment 4: Service Level Agreement (SLA) between Halifax Partnership and HRM: Deliverables for 2015/2016
- Attachment 5: Population, Employment and Commercial Tax Base Figures (Halifax, 2009-2015)

A copy of this report can be obtained online at http://www.halifax.ca/commcoun/index.php then choose the appropriate Community Council and meeting date, or by contacting the Office of the Municipal Clerk at 902.490.4210, or Fax 902.490.4208.

Economic Strategy U CPED Standing Com		- 9 -	February 18 2016
Report Prepared by:	Jake Whalen, Senior Advis Relations & External Affairs	or, Economic Policy and Development , 902-490-3941	- Government
Report Approved by:	Maggie MacDonald, Manag External Affairs, 902-490-2	ging Director – Government Relations 349	8.

# Attachment 1



## Halifax Economic Report

JANUARY 2016

Ryan MacLeod Economist

### Highlights

- 2015 was a positive year for the Halifax economy, with broad-based growth across numerous sectors, including shipbuilding, construction, and the service sector.
- However, weaker-than-expected Labour Force Survey numbers in the fourth quarter softened the annual labour market numbers for 2015.
- In 2016, continued gains in manufacturing and construction and less drag from the natural gas sector will drive faster growth and a stronger labour market.

Current Economic Indicators for Halifax	Period	YTD 2014	YTD 2015	% Change
abour Markets				
Real GDP at basic prices (2007 \$ millions)	Annual	18,579	19,004(f)	2.3%
Population (Thousands)	Annual	414.4	419(f)	1.0%
Employment (Thousands)	Annual	223.3	224.1	0.4%
Unemployment rate (%)	Annual	6.1%	6.3%	0.2
Labour force (Thousands)	Annual	237.9	239.1	0.5%
Participation rate (%)	Annual	69.2%	68.6%	-0.6
Consumer Markets				
Average weekly earnings (Current \$)	Jan-Nov	855	870	1.7%
Consumer price index (2002 = 100)	Jan Nov	127.6	128.2	0.6
Retail sales (Current \$ millions)	Jan-Oct	5,629	5,597	-0.6%
Aircraft Passengers (Thousands)	Annual	3,663	3,703	1.1%
Cruise ship passengers (Thousands)	Jan-Sept	130,048	141,515	8.8%
Containerized Cargo (Thousands TEUs)	Jan-Sept	307.6	305.3	-0.7%
Housing and Construction Markets				
Housing starts	Jan Nov	1,614	2,546	57.7%
Housing resales	Jan-Nov	4,442	4,324	-2.7%
Value of building permits (Current \$ millions)	Jan-Nov	621.4	659:4	6.1%
Non-residential construction (2007 \$ millions)	Annual	313.3	378.2	20.7%

Sources: Statistics Canada, Canada Mortgage and Housing Corporation, Conference Board of Canada, Halifax International Airport Authority, Port of Halifax

2015 was a positive year for the Halifax economy, with the Conference Board projecting real GDP growth of 2.3% for the year, among the highest in Canada. This was supported in particular by the ramping-up-to and beginning of work at the Halifax Shipyard and robust multi-unit residential and non-residential construction sectors. However, on the downside, the switch to seasonal natural gas production at Deep Panuke led to a downgraded GDP forecast for 2015. As well, weaker-than-expected numbers from the Labour Force Survey in the fourth quarter (compared to a very strong Q4 in 2014) softened the annual labour market indicators compared to those reported in our October Economic Report. Looking forward to 2016, the Conference Board is projecting a pick-up in GDP growth to 3.0%, supported by the first full year of work at the Halifax Shipyard, continued strength in the construction and services sectors, and less drag from the natural gas sector.

Construction was a strong economic driver in 2015, with healthy activity levels in both the residential and non-residential sector. On the residential side, year-to-date (YTD) housing starts were up 57% as of November, driven by historic levels of multi-unit construction. From January to November, construction began on 2,000 apartment-style units, the third-highest year on record and biggest since 1977. While construction of single-unit housing continued its multi-year slide, falling 20% YTD to November, residential investment remained strong in the province due to continued growth in renovation expenditures. On the non-residential side, investment has grown steadily through the year, with the annual value of construction growing 21% in 2015. Growth was driven in particular by commercial projects, including work on developments like the Nova Centre and expansions at Dartmouth Crossing. Strength in the construction sector is expected to continue in 2016. CMHC expects another big year for apartment construction, albeit not at this year's record high, and a slight pickup in single-detached housing starts. Non-residential construction should be supported by continued major project activity.

After a strong showing earlier in the year, labour market growth softened in the fourth quarter of 2015. This, in combination with a very strong fourth quarter in 2014, has led to weaker annual labour market

numbers than were reported in previous quarters' Economic Report. Final employment numbers show only 0.4% growth in jobs for 2015, a notable downgrade from the 1.2% growth reported as of September. This matches growth in the labour force of 0.5% annually after showing YTD growth of 1.5% as of September. Through this however, the unemployment rate has remained relatively steady, averaging 6.3% for the year. Employment growth was concentrated in full-time work, with



net gains of 3,600 jobs annually, while part-time employment fell by 2,000. The service sector was a growth driver, with the biggest gains in accommodation and food services (+1,700); professional services (+1,400); finance, insurance, and real estate (+1,400); and public administration (+1,300). Manufacturing began to see gains through the second half of the year as hiring and work began at the Halifax Shipyard. Looking forward to 2016, a faster pace of economic activity generally and the continued ramping up of work at the Halifax Shipyard is expected to drive faster employment growth and reduced unemployment.

Turning to consumer markets, overall retail sales were down 0.6% YTD as of October, dragged down by much reduced gasoline sales receipts tied to the drop in oil and gasoline prices. However, non-gasoline retail sales were up 3.2% over the same time period. Consumer prices measured by the CPI grew by a very modest 0.6% YTD as of September, kept in check by the big drop in fuel prices. In 2016, retail sales should see a faster pace of growth, with gasoline sales stabilized and stronger employment growth driving more consumer demand.

### Aging in the Halifax Workforce

Population aging was a steady phenomenon through the second half of the 20<sup>th</sup> century but only became a topic of great concern in the 2000s, as the large cohort of baby boomers (born from 1946 to 1964) began to age beyond the "prime" working age group of 25 to 54 years old (so called because of its high rates of labour force participation and employment). As the boomers enter retirement, our workforce will tighten and greater pressure will build on those that remain to support a growing number of dependents.



Nova Scotia has had one of the oldest and fastest aging populations in the country, exacerbated by outmigration of younger cohorts, which is expected to cause a significant tightening of its labour force over the next decade. This process has been slower in Halifax, roughly on pace with the national average.

The chart above shows how age groups in the Halifax labour force have expanded and contracted over the past 15 years, as the baby boomers aged. From 2001 to 2005, the bulk of the boomers aged beyond 44, driving growth in the 45 to 64 age group, at the expense of the 25 to 44 age group. Through the later 2000s, that trend continued and expanded to the 65 plus category, though contraction of the 25 to 44 age group was limited by much higher immigration numbers. From 2010 on, the 45 to 54 age group has contracted, as the last of the boomers had reached age 55 or higher. Encouragingly, the 25 to 44 age

Change in Share of Total Labour Force	
	49409000000000000
Age Halifax NS excl. Hal. Ca	nada
15 - 24 -2.0 -2.1 -	1.8
25 - 54 -7.8 -11.3 -	7.5
	6.9
	-
65+ 2.4 3.7 ž	2.5

group saw solid growth during that time as well, supported by higher migration rates and no longer suppressed by the mass exodus of the boomers. Nevertheless, over the 2001-2015 time period, Halifax saw 9.9% of its labour force shift from under the age of 55 to 55 or older. This was lower than the shift of 13.4% in the rest of the province and roughly equal to the national shift of 9.3%.

Ultimately, this matters because of the effect it has on our labour force participation rates. As baby boomers retire, our overall participation rate will fall. The ratio of retirees to workers will get larger, meaning each working person will, on average, be responsible to provide for a larger number of dependents, either directly or through taxes. This trend can already be seen in Halifax's participation rate, which has been in a steady slide since 2009.



On the positive side, average retirement ages have been on the rise, which has slowed the increase in the dependency ratio. Among workers aged 55 and over, participation rates have climbed steadily over the past 15 years, though rates still remain lower than among the prime age population.

Looking forward, population aging and the increase in the dependency ratio will likely continue for another 10-15 years, when the last of the baby boomers reach typical retirement age. The challenge for employers and governments in the meantime will be to find alternative means of meeting



their labour needs – such as increased immigration, enhanced youth and immigrant retention measures, and increased investments in labour productivity improving technology – before that time comes.

### The Halifax Partnership

The Halifax Partnership is Halifax's economic development organization. We help keep, grow and get business, talent and investment in Halifax. We do this through leadership on economic issues, our core programs, our partnerships across all sectors, and by marketing Halifax to the world.

If you have any questions or concerns about this document, its methodology, or how its indices are measured, please contact the Partnership at info@halifaxpartnership.com for further details.

# Attachment 2

### SMARTBUSINESS QUARTERLY REPORT

## **JANUARY 2016**

One of the functions of the SmartBusiness program is to gather and identify information about the companies that it assists. This data is **not meant to show representative opinions** you would find from public polling. **This is a conversation with industry**. The data comes from the offices of business leaders, from frank discussions, and often times from outspoken honesty. It gets at 'private opinion,' the deeper held beliefs that businesses actually use to judge their community. SmartBusiness has undertaken the following activity this fiscal year (April to December):

- Retention Visits: 237 (165 SMEs, 45 HROs)
- Retentions: 1
- Expansions: 22

- Referrals Generated: 627
- Business Consultations: 341
- Jobs Created & Retained: 409+

The data below represents findings from 286 interviews with clients between January 2015 and December 2016. SmartBusiness clients may not represent businesses in general, but represent a broad selection of industries and regions throughout Halifax. The current distribution oversamples rural businesses.

### **Executive Summary**

- Business confidence remains flat The share of local businesses that are confident in Halifax as a place to do business remains steady. 51.5% consider Halifax a Good or Excellent place to do business, compared to 52.2% in January last year. 54% of businesses noticed an improvement in the business climate and 80% predict Halifax will become an easier place to do business (vs 49% and 80% last January).
- Rural businesses concerned with talent and representation Rural businesses in Halifax rate Workforce Quality lower than businesses overall (-18.8% vs +15.1%), and have similar issues with Workforce Availability (-28.4% vs -8.8%). They also consider these issues to be more important than their urban counterparts. Rural businesses have also expressed concerns that they are overlooked during conversations on rural issues, as they are often conflated with Halifax and its urban centre.
- Businesses satisfied with education, transportation, some municipal services Among 8 municipal services and 23 business climate factors, business are most impressed with the performance of NSCC (+63.7%), Universities (+57.0%), Port Facilities (+54.3%), Air Access (+40.6%), and Public Water (+35.5%). Other positive mentions go to Shipping & Transportation, Police Protection, Public Sewer, Recreational/Cultural Amenities, and Economic Development Organizations.
- Workforce issues remain a concern Halifax businesses have continued to downgrade their opinion of the local labour market as qualified talent becomes harder to find. Opinions have been declining over the past year on both Workforce Quality (down to +15.1% from +32.7% last January) and Workforce Availability (down to -8.8% from -1.4%). These two issues are interconnected as companies express dissatisfaction with the availability of certain skills, especially high-tech skills and point to outmigration.

### **Ratings and Scores**

SmartBusiness collects information on 23 business climate factors and 8 municipal services. A dashboard has been compiled for each of these topics, providing at-a-glance data of private sector opinion on the business climate in Halifax.

Ratings of performance reflect an underlying score from -100 to +100, indicating how businesses rate particular issues (positively or negatively) and the strength of those opinions. Arrows indicate how much ratings rose/fell since last year. Companies are also asked to list the



**Example Dash** 

Name of

top-3 most important issues and top-3 most important services. Attention should be paid to boxes highlighted in red; more than 25% of companies consider these issues to be very important to their business.

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SMARTBUSINESS QUARTERLY REPORT

### **Overall Business Climate**



Businesses think the overall Halifax business climate...

### Dashboards

		Municipa	I Services	•	
	Public	Water rises 17.9% -	Police Protection fa	alls 5.2%	
Public Water	Municipal Bylaw Enforce.	Building Inspect & Permitting		Police Protection	Public Transportation
Excellent	Good	Fair	Poor	Excellent	Fair
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Business ratings of Halifax's municipal services have improved significantly since last January, and especially over the last 9 months. In terms of performance public water, sewer, and police protection are among the highest rated services, considered Good or Excellent by a strong majority of businesses. When asked to rate the top-3 most important/relevant services to their business, they rated local roads (56%) and public transportation (45%) highest.

		Labour &	Education	ו	
	Workers Com	pensation rises 27.4	1% – Workforce Qua	ality falls 17.6%	
Workforce Quality	Workforce Availability	P-12 Education	Universities	Community College	Workers Compensation
Good	Fair	Good	Excellent	Excellent	Fair
$\psi\psi\psi$	$\downarrow \downarrow$	$\uparrow\uparrow$	$\mathbf{h}$	<b>↓</b>	ተተተ

Local businesses of all stripes are concerned with finding qualified talent. While opinions of Halifax's Workforce Quality are mostly positive (+15.1%), opinions of Workforce Availability are mostly negative (-8.8%). As we look more towards rural areas, opinions of Workforce Quality decline more substantially as it is costlier to convince talent to move to rural areas. Universities and NSCC remain the highest rated business climate factors (+57.0% and +63.7% respectively), regardless of where businesses are located.

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SMARTBUSINESS QUARTERLY REPORT

## **JANUARY 2016**

		Infrast	tructure		
	Utility/I	Electricity rises 20	).5% – Air Access falls		
Air Access	Port Facilities	Rail Services	Shipping and Transport	Provincial Highways	Utility/ Electricity
Excellent	Excellent	Fair	Excellent	Fair	Fair
$\downarrow \uparrow \downarrow \downarrow$	ተተ	ተተተ	Ŷ	<u> </u>	ተተተ

Business opinions of transportation infrastructure are quite high and improving in areas such as Port facilities (up 5.6% from last January) and Shipping/Transport (similarly up 4.9%). Air access, while declining, remains very highly rated (+40.6%). Conversely while business opinions of Utility/Electricity are best improved (up 20.5% since last January), majority opinion remains negative (-22.4%).

<b>Taxation &amp; Regulation</b> Federal Gov. Regulation rises 15.0% – No taxation/regulation indicators fall						
Municipal Gov. Regulation	Provincial Gov. Regulation	Federal Gov. Regulation	Municipal Tax Structure	Provincial Tax Structure	Federal Tax Structure	
Fair	Fair	Fair	Poor	Poor	Poor	
ተተ	ተተ	ተተተ	$\uparrow\uparrow$	ተተተ	<u> </u>	

Improving relations between business and government is the breakout story of the year. Opinions of government regulation and taxation, while still mostly negative, have improved across the board. Ratings of performance on Municipal, Provincial, and Federal taxation have increased (by 7.6%, 12.3%, and 12.3% respectively) as have opinions around regulation (up 5.9%, 8.1%, and 15.0%). Ratings of importance for all of these factors are steady, though Provincial Taxation is a common concern for businesses. At each level of government, businesses rate taxation as slightly more important to their business than regulation, though this is especially true for the Province.

		Miscellaneou	JS	
N	lo miscellaneous l	ndicators rise – Internet/i	Broadband falls 15.2%	
Economic Development Orgs.	Housing	Recreational/ Cultural Amenities	Phone/ Cell Phone	Internet/ Broadband
Good	Good	Good	Fair	Good
Ŷ	$\downarrow \downarrow \downarrow \downarrow$	$\uparrow \uparrow$	$\downarrow \downarrow \downarrow$	***

Among these topics, the most noteworthy is business opinion of Internet/Broadband access which has declined significantly (down to +5.6%). As the SmartBusiness program services more and more rural businesses the rating has begun to fall. More information on this and rural businesses is available as part of the *Issue in Focus* (see below). While declining, business opinions of Economic Development Organizations (+24.4%), Recreational/Cultural Amenities (also +24.4%), and Housing (+12.4%) remain largely positive.

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## **JANUARY 2016**

### Issue in Focus – Rural Business Climate & Centres

SMARTBUSINESS

QUARTERLY REPORT

Despite the perception of Halifax as an urban centre, it is important to understand that the city of Halifax encompasses a massive rural area as well. In the latest Census, more than 83,000 individuals within Halifax lived in rural areas; over 20% of rural Nova Scotians. In fact, Halifax's is Nova Scotia's largest rural county, with a rural population double that of any other.

This also means that Halifax is home to many rural businesses. In particular, SmartBusiness data has identified five major rural centres within Halifax that have local groups of businesses. These groups can be found near Hammonds Plains, Sambro, Fall River (and Aerotech Park), Musquodoboit Harbour, and Sheet Harbour; maps are provided to more precisely specify each area:



A common point of contention for these businesses is that they are often overlooked and under-represented. When discussions occur about the needs of rural Nova Scotla, communities within Halifax are looked over because of their attachment to the Halifax urban centre. Conversely, when discussions around urban areas occur, they find little value because their needs are not the same as an urban community. Key organizations have been advocating for and working with businesses in rural Halifax. The Partnership has worked with organizations such as the Sheet Harbour Chamber of Commerce, the Musquodoit Harbour and Area Chamber, and the Hammonds Plains Business Association, focusing SmartBusiness visitations and helping to identify companies in the area.

To best assist rural businesses, it is important to understand their needs and concerns. The following data



represents the findings from a cross-section of rural businesses visited by SmartBusiness between January 1st, 2012 and December 31st, 2015. In all there are 143 visitations, with most occuring in 2015. Here are their findings:

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### SMARTBUSINESS QUARTERLY REPORT

## JANUARY 2016



In terms of their perspective on Halifax's strengths, both rural and urban businesses have similar views. Each group considers Halifax's key advantages to be the quality of its post-secondary institutions and a well developed transportation network.

Highest Rated Bu Rural Halifax	isine	ss Climate Factors Overall Halifax
Universities	1	Community College
Community College	2	Universities
Port Facilities	3	Port Facilities
Air Access	4	Air Access
Shipping & Transport	5	Shipping & Transport

When it comes to differences, rural businesses are much more concerned with finding and retaining qualified talent. When asked to choose the top-3 business climate factors which are most important to their business, rural companies rate Workforce Quality and Workforce Availability highest (32.1% and 33.0% respectively). Rural businesses also tend to rate their satisfaction with these factors much lower other businesses. The largest gap in opinion between rural/non-rural is in Workforce Quality.

Rating	of Select Business Climate F	actors
Rural		Overall
-18.8%	Workforce Quality	+15.1%
-28.4%	Workforce Availability	-8.8%

Rural businesses have concerns over the state of Internet

Access, which has become a more pressing topic recently. Looking solely at retention visits in 2015, rural areas rate Internet/Broadband access much lower than Halifax businesses overall (-24.5% vs +5.6%). 22% of these rural businesses rate their Internet Service Poor, with another 43% rating it Fair. Companies have had specific complaints about the ability to get reliable internet service in their area which has interfered with their ability to do business.

Rural businesses rate most business climate factors more poorly than their urban counterparts, but their views on Halifax's current economic conditions are similar: 52.1% of rural businesses consider Halifax a Good or Excellent place to do business, compared to 51.5% of overall firms. When comparing recent progress and optimism for the future, rural companies are more pessimistic. Only 42.2% (vs 53.8%) of rural businesses think Halifax's economy has improved and only 73.0% (vs 80.2%) of rural businesses predict the local economy will improve in the next 5 years.

### **Halifax Partnership**

The Halifax Partnership is Halifax's economic development organization. We help keep, grow and get business, talent and investment. We do this through leadership on economic issues, our core programs, our partnerships across all sectors, and by marketing Halifax to the world.

If you have any questions or concerns about this document, its methodology, or how its indices are measured, please contact the Partnership at info@halifaxpartnership.com for further details.

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# Attachment 3

AGREATERHallfax Secure clearer, Millicolo	Halifax	ACTIONS FOR 2013 to 2016
Vision As the economic engine for the region, H city, an international city, a green city, at	Vision As the economic engine for the region, Halifax is a truly international city where people learn, wor city, an international city, a green city, a blue city, a proud and weik-known city, a place where busi	Vidon As the economic engine for the region, Haliflax is a truly international City where people learn, work, easily start and grow a business, capitalize on ideas and live within a diverse, vibrant, sustainable community. Our vision represents a call to action, it defines the future of our conomic future. It defines the future of our conomic future. It defines the future of our conomic future. It defines the future of our conomic future is that is our vision. This is have a start and grow a business, capitalize on ideas and live within a diverse, vibrant, sustainable community. Our vision represents a call to action. It defines the future of our conomic future. It defines the future of our conomic future is a start and grow and week normality and week norman conomic future. The future of our conomic future is that is an vision. This is that a start and grow and week norman conomic future is that is our vision. This is that is a conomic future is a call to action. It defines the future is the future of our conomic future is a conomic future. The future of our conomic future is a call to action. It defines the future is a conomic future. The future of our conomic future is a call to action. It is that a call to action and week norm of the future is the future of our conomic future. This is a call to action and week norm of the future. The future of our conomic future is the future of our conomic future. The future is the future of our conomic future o
Our success measures: Grow the business tax base of Halifax —r Grow employment and income levels in F Grow the population of Halifax — growth	Our success measures: Grow the business iza base of Halifaz — retention and expansion of existing business and attraction of new business is essential for fisca Grow employment and income levels in Halifaz — if we create good jobs at a Nivable wage, people will move and stay here. Grow the population of Halifaz ~ growth in population and households is critical to the fatte growth and prosperity of the whole region.	Our success measures. Gow the business tar base of Halifaz — retention and expansion of and attraction of new business is essential for fiscal growth in HRA. Grow employment and income levels in Halifax — if we create good jobs at a fivable wage, people will move and stay here. Grow the population of Malifaz – growth in population and households is critical to the fute growth and prosperity of the whole region.
Measuring Outcomes: The Partnership will use the % growth of the upcoming year. These results will be	the previous years from its benchmark cities to detern tracteed in the Halifax Index, the Partnership's annual	Measuring Outcomes: The Partnership will use the "S growth of the previous years from its benchmark cities to determine its targets for the upcoming year. Further, to limit the role of outliers (high growth or low growth) years, the Partnership will use the median (middle) value from its 5 benchmark cities to determine the target for the upcoming year. These results will be tracked in the Halifast index, the Partnership's annual economic and community measurement tool, each year and the results will be presented at its annual State of the Economy Conference.
(ri) SZVIII JIBO (S) SINCE	S [17] YEAR 3-5 ACTRONS (48]	reats - status urbatts - Qi
		- Consultation and amendments to improve processes regulated by the Subdivision By-law in progress. The staff report padage for consideration is targeted for the February 18, 2016 meeting of CFED for their discussion and referral to Regional Council.
	1. Continue to review HRM's regulatory	Through the 5 year review of the Downtown Haifaz Plan, staff is recommending an expedited review process for small projects. Public consultation on the proposed amendments occurred on September 23, 2015. The full staff report package is targeted for Council's consideration in April 2016.
	private land development inside the	• Development and construction permit fees to be reviewed and adjusted based on Planning & Development's organizational review and Regional Council direction.
	INSPONDA LENNIC ITCU & A LIAALUNE.	• Implementation of enhanced fee payment options to enable acceptance of credit cards for development and construction fees has been completed. Potential online payment capability continues to be investigated with the launch of ebst option by finance and through the Web Transformation project.
Direct and oversee a pro-development policy	versee a rent policy 2. Provide density bonuses and site plan	Bill 83 was proctaimed in 2013, expanding Haifax Regional Municipality authority to use bonus roning and other site planning tools to create compact, civic-inspired communities in the Regional Cente. To This end, a new Centre Plan is being developed. It entails the creation of a new Municipal Planning Strategy and Land Use Bylaw for the Halifax Peninsula and the areas of Dartmouth within the Circumferential Highway. Public commutations have taken place, and it is anticipated that a new policy will be created in 2016.
environment writer tre Regional Centre.	within the approvals as appropriate for increasing antre. density in the Regional Centre.	In addition to application of these tools in new areas, the 5-year review of the Downtown Halifar plan provides an opportunity to refine the application of the tools in the Downtown Plan Area where they have been used for the past 5 years. The recently completed Density Bonusing study provided guidance for changest was shared with the public in Q.2. Amendments to the Downtown Halifar and Dartmouth Policy will be advanced in Q4 and will implement new approaches to Density Bonusing in these areas and test viability for the approaches for use in the wider Regional Centre.
	<ol> <li>Redesign the development approvals process including contration, to decrease limitations to urban development and to ensure efficient and effective feedback.</li> </ol>	Report on updating public consultation processes was considered by CPED on January 21, 2016 and is being referred to Regional Council for direction. Development approval process improvements will be determined through Centre Plan exercise for the Regional Centre and P&D organizational review outcomes. All efforts will be taken to ensure uniformity in policy and practice throughout HEA. A review of planing application processes has been completed. An initial list of actions has been identified and programming and business process changes are underway. Implementation of administrative changes are sense and will be completed.

(c) STATE	OBJECTIVES [17]	YEAR 3-5 ACTIONS (48)	TARS- STATUS UPDATES OF
		1. faite awareness of the availability of parting in the regional centre in alignment with the HRM Parking Strategy.	The Parking Roadmap has been completed and year-one implementation is underway. The Muncipality is working with Reponal Centre Business Improvement Districts and Waterfront Development to improve access to parking information through co-ordination of payment sectionalogies and development of a common tranding strategy. Replacement of enforcement technology is underway and opportunity assessment of payment technology changes will be completed in March 2016.
			On July 21, 2015 Halifax Regional Council:
	Further the livability		• Directed staff to develop a new list of Building Canada Fund (BCT) projects for Councif's consideration to submit once final decisions are made on the existing submissions (it is expected that approved funds for the existing propert list will cover the current fixeal year up until 2017-18);
	and attractiveness of our urban core.	<ol> <li>Develop a 5 year intergovernmental</li> <li>Copital improvement campaign to repair</li> </ol>	• fescinded the february 11, 2014 Council motion to "Commit to a \$500 Million program, contingent upon other levels of government funding with one-third municipal contribution of \$17 million spread eventy over 5 years, beginning in fiscal year 2014-15;
		5	- Directed staff to develop business cases with funding from account no. CDOCOCO2 - Downtnewn Streetscapes - Capital Improvement Campaign for the Argrie Street and Spring Garden Road streetscaping projects, including detailed project scope, timekines, cost estimates, and funding strategy. Staff will return to Council for approved to proceed; and
		Usban Core beautification & infrastructure improvements.	Other staff to prepare and return to Council with a long-term Streetscapes Capital inforvement Plan, including a list of remaining urban core public realm improvement projects with an estimated project scope, timeline, and cost estimate for each project, and funding totateges including potential partnering opportunities for each project.
			Staff has since released an RFP seebing consulting design support for the Argyle Street project. The initial phases of this project will allow for completion of a Business Case for both Argyle Street and Spring Gardern Road projects. These business cases will be complete in QA and be brought to council for consideration.
		<ol> <li>Assess HRM's role in district heating</li> <li>and cooking.</li> </ol>	The district the string and cooling proposent withdrew the proposal and the file is no longer active.
**			The technical analysis and land plan was presented to Regional Council in April 2015, and approval was given to more forward with the redevelopment of the Cogwell interchange. The demoltion and reconstruction of the Cogswell lands is estimated to be a 4 year project. The development of the lands, including land use by – law [UB] planning and real estate marketing will occur over an additional 4 to 5 years.
			the Project Director started in Septemer 2015. Longer term office space for the project team has been identified. Secondment opportunities and administrative support for the PO are the next items to be delivered.
			A basic Work Schedule has been created. As the designers and consultants are brought onboard, this document will grow in both content and detail as the Cogrweil design is expanded and vetted by an ever larger group of project professionals.
REGIONAL CENTRE			A Procurement Plan has been compiled which details the RPs strategy and requirements for each of the consultancy services as well as the pertiment timelines for each of these functions which is summarized in the Procurement Schedule document. The first REP for Fatness Monitoring services closed on Jan 26, 2016.
Build a vibrant and attractive Regional Centre that attracts \$1.58 of private investment and		4. Incorporate into the Cogswell redevelopment plan the economic f strategy regional centre objectives.	The overall program budget of 564,250,000 has been reviewed and allocated by category and indicates cash flow for capital expenditures through to the end of 5020. The engagement of a professional Cost Consultant will provide cost certainly as the design progresses through 30, 60 and 90% Design Development. Project cost will be frequently reassessed as the design development progresses with a final budget being presented to council prior to engaging construction services.
8,000 more residents by 2016.		<u>, 12</u>	Numerous internal HRM stakeholders will contribute to key areas of design requirements to ensure the program is understood by the Prime Design Consultant. The internal stakeholders will have varying levels of initial, ongoing and advisory capacity levels of inputs as the program programs through Pre-Design award and Design Development.
			Considerable efforts have additionally been extended in order to introduce the Cograveli team to a wide ranging group of external stakholders. Initial meetings with these organizations have already occurred and subsequent follow-up meetings to better understand the stakeholder concerss and requirements will continue as the Prime Design Consultant is on-boarded and Design Development progresses.

G0ALS (5)	OBJECTIVES (17)	YEAR 3-5 ACTIONS (48)	Yaas 5-STATUS UPDATTS - CD
		5. Work with federal and provincial gevenments to explore development opportunities for evant public and private lands in the regional contre for cultural institutions, public spaces and private mixed uses.	Recent focus has been on the development of the Cogswell lands at reported on above.
L			The 2014 13 Active Transportation Phonetice Plan was approved by Regional Council in September 2014.
			The Holdis Street blue fane opened in September 2015.
			• The High Heid Park Drive Greenway opensed in August 2015.
		<ul> <li>Implement the active transportation</li> <li>Implement the active transportation</li> </ul>	• The Windtor Street to Quingate bike connection opened in August 2015. • The Bridge connection from Chain of takes Trait to Crown Drive was completed in November 2015.
			• Design work has been completed on a multi-use overpass of the CN main line between Pine Hall Drive and Saint Mary's University.
			• KRM is working with Dahtousie to install a separated bite late on University Avenue.
	Relayent the current approach to mobility in		• Design work is proceeding on new sections of the Dartmouth Waterfront Greenway and the Canal Greenway.
	the Regional Centre.	-	• Design work is underway for improved connections to the KAxdonald Bridge bikeway.
		<ol> <li>Create a new transportation model that Conveniently connects good with their convenient while not interfering with destinations vale enjoyment of the Urban Core.</li> </ol>	2. Create a new transportation model that The Integrated Mobility Plan will examine long-term strategic opportunities and make comprehensive recommendations to integrate future mobility investments with land use planning. The Plan is scheduled for conveniently converting to find the completion in December 2016. Completion in December 2016. Completion of the Urban in the Completion of the Urban in the Completion of the Urban of the
		<ol> <li>Ensure the 5 year strategic framework</li> <li>Ensure supports growth in the Regional Contra-</li> </ol>	3. Ensure the 5 year strategic framework. The Draft Halfars framust Moving Forward Together Plan was released to the public on February 17, 2015 and comments on the draft from both the public and stakeholders were collected until Adm. It is for the proposed that a proposed final draft of the Moving Forward Together Plan will be before Transportation Standing Committee in March 2016. The proposed future transit network has been designed to provide for transit supports growth in the Regional anticipated statianable mobility to and within the Regional Center.
L		L Enable public investment for cultural d d institutions and public gathering speets, informed by municipal cultural investment study being undertaken and HRMs Regional Plan reverw.	New public art pieces were unveiled at the Coniral Library, Canada Games Centre and Dartmouth Bridge Transit Terminal. Regional Council approved the 5300,000 in grant funding for Professional Art Organizations during the 2014/15 finst prevent of the 2015/15 finst prevent of a State Centre and Dartmouth Bridge Transit Terminal. Regional Council approved the 2014/15 finst prevent as statance and 15 organization for project assistance in June 2015. The application process for 2016/17 will be open in February and March pursuant to the Administrative Order, with funding allocated once HRN's operating informations and operating astronations and operating and Public Spaces Friorities for and Aarch pursuant to the Administrative Order, with funding allocated once HRN's operating informations and operating astronations and operating and Public Spaces Friorities Flan and a Culture and March pursuant to the Administrative Order, with funding allocated once HRN's operating informations and operating and the advector operating and Public Spaces Friorities Flan and a Culture and Heritage Priorities Flan which will map existing resources and develop priorities for future investment The 2018 Agenta approved.
- 2	Celebrate and enable a Lich variety of cultural		

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Page 4 cf 13

YEAR 5 = STATUS UPPARIES - Q3	The 2015-16 SmartBuuldest CB Report is attached.	The Strategic Joint Regional Transportation Committee undertook stateholder survey and best practices review and determined that no obvious benefit exists at this time to warrant a change in transportation governance.	Capital planing cycle has been increased from a free-year cycle to a ten-year cycle. Auset management program wil develop 20-year recapitalization/renewal plans. This base information will inform a longer-term strategic approach.	Quality of Life Measures are included in the falthat index. Details and copies can be found at http://www.haifaqpartnetship.com/en/home/economic-data-reports/halifa-index/default.appr The 4th Annual Halifa-index was presented in June 2015.	Council approved a three-year program, Solar City 2.0, looking at solar air and photoroltatic in addition for where. Design of this new municipal program is underway and anticipated to launch this sping. Solar photoroltatic projects are complete at the Weat Street Fire Station, Northbrook Training Centre, Aderney Gate, and the Chocolate Lake Washrooms. A solar wall was installed at the Dartmouth Sportsplex for space heating. The municipality disclosed corporate and community emissions in the Campon Dardow Program is sping 2016. The municipality disclosed corporate and community emissions in the lead up to Paris CDP 31 climate hereined to larget implementation in Sping 2016. The municipality disclosed corporate and community emissions in the lead up to Paris CDP 31 climate hereined to a 2015. A revised calculation of HBMS screpture gas emissions for fiscal support and commitment to reducing greenhouse gas emissions in the lead up to Paris CDP 31 climate hereined to 2015. A revised calculation of Lanadian Municipality disclosed to produce gas emissions in the lead up to Paris CDP 31 climate hereined to 2015. A revised calculation of Lanadian Municipality for fiscal support and commitment to reducing greenhouse gas emissions in the lead up to Paris CDP 31 climate hereined to 2015. A revised calculation of Lanadian Municipality for fiscal 13/15 is underway and will be reported to the Carboure Poyert as well as the Parinership for Climate Protection administreed by the Federation of Canadian Municipality for fiscal 13/15 is underway and will be reported to the Carboure Poyert as well as the Parinership for Climate Protection administreed by the Federation of Canadian Municipality for fiscal 13/15 is underway and will be reported to the Carboure Poyert as well as the Anters Lake. A Roodplains rundy of the Sactiville more the Garboure Paris and Vastershef studies have been completed in Sarety lakes from the state Alfection administured by the Federation of Canadian Municipality for the sa study is complete and the sec	Work continues to incorporate moriformental rith management into municipal operations. A detailed inventory of HRM's oil tanks is complete, and a working group is being formed to address outstanding risks. HRM is considering purchaning tank insurance for all insurable tanks. Gimate adaptation and resistency projects are underway to increase community resiliency in HRM, including economic studies, a policy exchange program with the European Union [Halifat is partnered with Tallian, Estentia], and collaboration with HRM's Emergency Management Organization.	Page 5 cd 13	
TEAR 3-5 ACTIONS [48]	<ol> <li>Review and analyse available data (a) (funding B/E data, general research) to (inderstand which municipal service delivery issues are the most important to builiness</li> </ol>	1. Investigate models, complete a best practices review and define the business case for a Regional Transportation Authority.	<ol> <li>Consult with community and business focus on quality of stakeholders and develop a long term (240 phase including the need year) strategic approach to infrastructure for civic engagement, Investment.</li> </ol>	<ol> <li>Continue to track "Quality of Place"</li> <li>measurements in the Hakilax Index.</li> </ol>	1. Undertake actions in support of HRM's priority to be a feader in environment and sustainability initiatives.			
OBJECTIVES (LT)		Develop a responsive. Jase, integrated regional for transportation system.	Focus on quality of place including the need of for cryce engagement, for cryce engagement, for the for the form of the form o	public investment and initiatives to increase social capital.	Halifax is recognited internationally for its d ean and healthy environment.			
[s]25603		<b>1</b>		BUSINESS CLIMATE Promote a business climate that drives and sustains growth by improving	keveraging our Attenditis.			

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YEAR 5STATUS UPDATES - CB	Through its Business Retention and Expansion Program, the Partnership provides information to clients regarding best practices in employee recruitment and retention. One example of support is connecting clients to the Worldorce Development Ferources and about account and and accounted best practices in employee recruitment and retention. One example of support is connecting clients to the Worldorce Development Ferources and about accounts and about accounted and accounted best practices and resources to support haran resource needs. If Nodes Provides valuable human resource needs. StallsonineNS - This tool promotes a practice of earming in the workplace, providing quick and extra access to promote support managers with their human resource needs. • Welcoming Workplaces - supports business pain and welcoming. The workbook includes a business diversity self-assessment, practical advice and strategies and ready-to-use forms and templates to be employers male diversity a part of their strategic business goak.	The Partnership has presented the benefits of being a Connector to various community organizations, universities, government departments, etc. 19.14.3.8820115.2015.are: 19.14.3.9.812.41 = 305 10.14.14.41 = 305 10.14.14.41 = 31 10.14.14.41 = 31 10.14.14.41 = 21 10.14.14.14.14.14.14.14.14.14.14.14.14.14.	lobs found T0TAL = 14. • Intrigrads = 43 • Intrigrads = 17 • Local grads = 45 • Speed interviews = 4 Program lotak to December 31st, 2015:	The Half a Partnership also assisted the OneHS Coalition by providing background research, commentary, and analysis on Youth Retention in the province. Worked closely with an internal group to draft a discussion document for broader community involvement.
(te) SNOTTA ĉe fraz		ractices ention mity to uman nd scionals	ard international skilled workers.	<ol> <li>Increase the engagement of the business community to provide information and input of current and future takour matter therefor a partners to ensure programs respond to current business needs.</li> </ol>
oblectives (17)	Maximite opportunities for increased alignment,			
GONLS [5]				

	Collicitives (117) bound a week-curring and industrespresented for underrespresented groups	Trans 3.5 Actions (43) Trans a 5.4 Actions (43) The A Assat a	<b>Ideal Fight Sectore data and the sectore and the sectore of the sectore and t</b>
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		YEAR 3-5 ACTIONS (48)	VCARS - STANDA UPDAKES - CC
	······	L. Develop a Bkand Strategy and Implementation Plan.	ergagement sessions, stakeholder sessions, and telephone interviews (residents and non-residents) were conducted from December 2013 to March 2014. Over 20,000 residents contributed to the engagement process. Dri April 15, 2014 - Regional Council approved the brand strategy for the Haifax region, giving staff the green light to start implementing the strategy and to encourage people to live and promise to brand promise to "Be Bold."
0015 0417	for Hainax that reflects - but best qualities and what we aspire to be 1	<ol> <li>Ensure necessary buy-in and adoption from criters, the business community and key organizations that will have a role in the brand stratesy implementation.</li> </ol>	The faunch of the brand included the website www.Halfandefined.rs. this website is a showcase for the new brand an outlines how the new brand was churen and what the new brand means to the community. The city is routing out the brand in a systematic way. Buster are being replaced with the new brand. This goes a long way to acheive community buy-in. The Greater Halifax for the routing out the brand in a systematic way. Buster are being replaced and community upon acheive community buy-in. The Greater Halifax Partnership and is now aligned to the new Halifax brand.
Create a unique international circ brand for Halifan. Mo	Move Haifar from Good to Gran – the the brandi	<ul> <li>The pertners</li> <li>The p</li></ul>	In December of 2014, the Partnership rebranded to align to the new Hairfax brand. It is continuing to actively promote the Hairfax brand locally, nationally and internationally through activities uch as: mentership with the Constder Caasta City Aliance: mentership and Partnerships with Aberdeen, Scotland and Norfold, Virginia; World threety Cities Partnerships: World threety Cities Partnership; updated investment altraction marketing collateral; thated news and updates from the municipality; and, the Mayor's ciclebrate business Program.
Supp the in		<ol> <li>Implement the Partnership's BRE Program focused on cornecting Halifax businesses to the recourtes and services they need to be more competitive, at theme, actors the country and internationally.</li> </ol>	Q1 to Q2: -233 Snartdiamess retention visits (dagnostic survey); -181 Submess to follow-up crassitations; - more than 40 fact-to-face meetings with action team members YTD; - 627 business referratis generated (53% successfully closed); and, - 409+ lobs created & retained.
10e e throu 755	the economic strategy through an enhanced research capacity.	<ol> <li>Present the Halifat Index at the Annual State of the Economy Conference. The Index tatks yearly progress on economic, under nucleast yearly progress and recommends ideas for improvement.</li> </ol>	The Partnership presented the 4th Halifac Indee in June 2015. Details and copies can be found at http://www.ihilfatindec.com

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<u>OPPORTUNITIES</u> Capitalize on our best captralize for			GGA15 [5]
			OBJECTIVES (LIT)
3. Implement an attraction and retestion strategy for Regional and Head Offices to/in Halifax.	2. Continue to mublize and engage community support for Halifas Shippard's Shippuilding Project and major projects.	1. Mobiliz community stateholders to condectively respond to and/or support immediate threat and opportunities.	TEAR 35 ACTIONS (48)
Marketing and engagement is on-going. For additional information on the Partnership's Head Office Attraction and Retention Indiative and HRD Success Stones go to: http://bit.ty/1EATvAN6	The Parmership sat as a member of the Province's Oceans Committee [morphed from the Major Project Table] focused on the collaboration and alignment of stakeholders on the benefits of building an innovolve oceans sector in Nova Scotta. The Partnership has also partnered with NSD, NSCC. Waterfront Development Corp., Dalkousle University, Halifas Gateway Council, Journeymen and OTCHS to work collaboratively to promote the Oceans Sector. Visit oceaninnovators.com to learn more about their work to date. The Partnership has also delivered more than 30 presentations to organisations and groups to increase awareness of the benefits of the shipbuilding project and major projects. Maximizing the mega projects in Alantic Canada is one of the top three priorities of the falfas Gateway Council. The Halifas Gateway Council prepared a map of the large scale projects underway or planned within the Atlantic Canadian Region with a current combined investment of approximately \$1288. These projects are from a variety of sectors: energy mining, construction and transportation. More information can be found at http://www.halifargateway.com/eti/hame/inregaprojects.map.arpx	The Partnership continues to work with oceans sector partners - NSD, NSCC, Waterfront Development Corp., Dalhousite University, Halfas Gateway Council, Journeymen and DTCMS - to collaboratively market Nora         Storia's Overn Sector, Partners are working to develop a new film stowcasing Rvor Social's leadership and assets in overan research and commercialisation. The film will be launched during Oceans Week in June.         Partners are ablo overlag to develop a confesive brand to market the province's ocean sector and to position Halfas as Canada's Ocean Cfty, Visit oceaninnovator.com for a showcae of the city's ocean sector         Partnership hosted several events to mobilize commonity stakeholders including:         -April 20F. EU lunchean with EU Trade Delegate to discuss the impact of CETA for businesses in Atlantic Canada         -April 30F- kert's Talk Exports Even         - June 25th - Kergien Reception         - Nov Zrith - Game Changer Launch         - Nov Zrith - Kergien Reception         - Nov Zrith - Kergien Reception         - Nov Zrith - Receiven Receiven         - Nov Zrith - Kergien Receiven         - Nov Zrith - Kergien Stepping Up         - Nov Zrith - Kergien Receiven Partnership Reception         - Nov Zrith - Interstor Biefing on the Economic Strategy         - Repetinder 10 - Netser events, the Partnership Recept	D-SERVERY PART

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Yeaas - Status uPakits - 13	<ul> <li>outstrictly connounds mapubent (4)</li> <li>A part of a bit and conference Surver with results released in the Halifas Index.</li> <li>Any 2015-Fronderd elevent support to the hariture for Ocean Research Enterprise (EORI) on Halifas's and Atlantic Canada's Ocean Sector as part of a long term national project they are undertaking.</li> <li>Any 2015-Fronded research support to the hariture for Ocean Research Enterprise (EORI) on Halifas's and Atlantic Canada's Ocean Sector as part of a long term national project they are undertaking.</li> <li>Any 2015-The Ath Particular Diseased Condition Benefits of Immigration: The Impact of Halifas's tebanese Community<sup>®</sup> with the results presented at the Halifas tebanese Chamber of Commerce's GM (report Chourd Inter: http://goo.gf/stdam)</li> <li>Juan 2015- The Ath annual Halifas Interior.</li> <li>Juan 2015- The Ath annual Halifas Interior and Copies can be found at www.halifasindex.com</li> <li>Juan 2015- The Ath annual Halifas Interior and the Patterior So webit:</li> <li>Juan 2015- The Ath annual Halifas Interior and Copies can be found at www.halifasindex.com</li> <li>Juan 2015- The Ath annual Halifas Interior and Copies can be found at www.halifasindex.com</li> <li>Juan 2015- The Ath annual Halifas Interior and Copies can be found at www.halifasindex.com</li> <li>Juan 2015- The Ath annual Halifas Interior Interves, with the results presented at the Singley to orderence</li> <li>Juay/August 2015- Asisted the Orefst Canhine hy providing background research, commentary, and analysis on Youth Retention in the province. Worked closely with an internal group to daft a discussion document. The Decal Attention and the Market Science of the Working Group to the Revewal of Halifas's 5 Year Economic Strategy, including the development of an RiP and undertaking a consultant selection process documents. Proveed at tallast Index Reavewal of Halifas's 5 Year Economic Strategy, including the development of an RiP and undertak</li></ul>
YEAR 3-S ACTIONS (48)	A interiove the connection and collaboration between research organisations and business.
GALECTIVES (37)	
GOALS (S)	

# Attachment 4

HRM and Halifax Partnership Service Level Agreement SCHEDULE A - Progress Report for the Period April 1, 2016 to December 31, 2016



STRATEGY	ACTIONS	OUTCOME MEASURES	TARGETS	Q1 to Q3 Results (Cumulative)	Priority Deliverables for HRM
1. Connect Halifax business to the public and private sector resources and talent they need to grow and prosper.	<ul> <li>1.1 Through targeted, indepth consultation and intelligence gathering, develop strategies to address the company specific and company common needs of business.</li> <li>1.2 Connect business to emerging talent and skilled professionals who are ready to work and will give business a competitive advantage.</li> <li>1.3 Work in the ANS Community to facilitate and assist community organizations in the development of strategic and/or project plans.</li> </ul>	<ul> <li>#1 - Increase the number of jobs created and retained.</li> <li>#2 - Positively impact systemic issues uncovered through BRE visitations.</li> <li>#3 - Create an overarching economic strategy for the 6 ANS communities in Halifax</li> </ul>	<ul> <li>&gt;500 jobs created and retained</li> <li>&gt; 150 Connector participants find jobs</li> <li>&gt; 2 systemic issues uncovered</li> <li>ANS Community Economic Development Strategy developed</li> </ul>	<ul> <li><u>ON TRACK:</u></li> <li>237 consultations</li> <li>409 jobs created/retained</li> <li>(Q3 SmartBusiness results attached)</li> <li><u>ON TRACK:</u></li> <li>142 Connector participants found Jobs</li> <li><u>ON TRACK:</u></li> <li>Construction and Development Industry identified challenges with regulatory environment. Working to develop Industry Insight Report (Q4)</li> <li><u>NOT COMPLETED:</u></li> <li>ANS Community consulted as part of economic strategy engagement process – more engagement required.</li> </ul>	<ul> <li>Business Retention and Expansion Program (SmartBusiness) &gt;200 company diagnostic face-to-face surveys</li> <li>Increase support to businesses outside the regional centre, over current levels, with resource from HRM's Bridging the Gap program</li> <li>Halifax Connector Program</li> <li>Participation on the Local Immigration Partnership</li> <li>Support of the Mayor's reception for international students</li> <li>&gt;200 companies visited and quarterly results provided</li> <li>Mayor's Celebrate Business Program</li> <li>Facilitation and Support to ANS Community Projects</li> </ul>

STRATEGY	ACTIONS	OUTCOME MEASURES	TARGETS	Q1 to Q3 Results (Cumulative)	Priority Deliverables for HRM
	2.1 Leverage existing local, national and international relationships and cultivate new relationships to increase the awareness of the Halifax value proposition.	#4 – Increase the number of jobs created and retained.	>500 jobs created and retained	ON TRACK: 885 jobs created and retained	
	2.2 Implement a marketing and communications program to generate investment leads.	#5 – Generate qualified leads and closes.	Generate >10 qualified leads > 2 closes	ON TRACK: 43 Leads were qualified 6 Closes (includes 885 jobs + \$100k B2B contract)	Support Business Inbound Missions and Ambassador/Diplomatic Missions
#2 Market Halifax to attract high-value, high-potential business investment	2.3 Coordinate/ensure effective and timely responses to information requests.	#6 – Improve the success of potential business investment into the Halifax market through connecting and facilitating company- specific visits to Halifax.	Connect and facilitate 12 company specific visits to Halifax	<ul> <li><u>ON TRACK:</u></li> <li><u>6 Inbound Missions:</u></li> <li>1. April 2015 - Texas EMBA Delegation</li> <li>2. June 2015 - Aberdeen Delegation</li> <li>3. September 2015 - Norfolk, Virginia Delegation</li> <li>4. September 2015 - Spain Delegation</li> <li>5. September 2015 - China Delegation</li> <li>6. December 2015 - CN</li> <li><u>8 Outbound Missions</u></li> <li>1. May 2015 - Houston (OTC/WECP)</li> <li>2. May 2015 - Europe</li> <li>3. June 2015 - UK</li> <li>4. June 2015 - Chicago</li> <li>5. September 2015 - Norfolk</li> <li>6. Nov 23-27 - Participated in Consider Canada City Alliance</li> </ul>	<ul> <li>Member of Consider Canada Cities Alliance (1 of 11 Canadian Cities)</li> <li>Participate in World Energy Cities Partnership</li> <li>Develop and manage the Internal Partnerships for Halifax (Aberdeen, Norfolk)</li> <li>Capitalize on opportunities for development of industry sectors (e.g. Oceans)</li> <li>Promote and maintain up to date Halifax Business Case for Investment (whyHalifax.com)</li> </ul>

HRM and Halifax Partnership Service Level Agreement SCHEDULE A - Progress Report for the Period April 1, 2016 to December 31, 2016

STRATEGY	ACTIONS	OUTCOME MEASURES	TARGETS	Q1 to Q3 Results (Cumulative) Mission to Rotterdam, Zurich and Stockholm.	Priority Deliverables for HRM
				<ol> <li>November 22-27 Halifax Gateway Mission to London, Liverpool, Dublin, Glasgow and Aberdeen.</li> <li>October 20 -World Energy Cities Partnership AGM in Rio de Janeiro. Mayor Savage assumes the role of President in January 2016.</li> </ol>	
	2.4 Develop a FDI Strategy with a focus on key markets and an emphasis on China.	#7 – Develop an FDI Strategy.	Strategy developed	ON TRACK: The FDI Strategy development is included in review and renewal of the Economic Strategy	
#3 - Strengthen private sector engagement to lead	3.1 Engage private sector investors in leading the economic strategy and achieving One Nova Scotia Report goals	#8 – Client service metric – Do you feel the Partnership is leading the economic goals of Halifax?	Benchmark created	ON TRACK: Benchmark created Board Members: 40% agree, 10% strongly agree Investors: 65% agree, 18% strongly agree (Source: May 2015 Board Survey and March 2015 Investor Survey)	<ul> <li>Renewed economic strategy reflects private sector growth focus and private sector input</li> <li>Develop a private sector engagement strategy in</li> </ul>
the economic growth of Halifax	3.2 Mobilize private sector and community stakeholders to collectively identify and respond to threats and opportunities	#9 Increase awareness and perceived value of the Halifax Partnership	Increase the share of businesses that are "completely" or "moderately" favourable with the Partnership by 4.0% (gross)	ON TRACK: Benchmark - 57% of businesses are completely or mostly favourable with the Partnership (Source April 2015 Business Confidence Survey) Two quarterly economic snapshots released (April and August)	response to One Nova Scotia Report - Now or Never • Support the Sheet Harbour Area Chamber of Commerce community economic planning

STRATEGY	ACTIONS	OUTCOME MEASURES	TARGETS	Q1 to Q3 Results (Cumulative)	Priority Deliverables for HRM
	3.3 Provide investor first awareness and insight on economic growth opportunities.	#10 Increase investor satisfaction with the Halifax Partnership	Increase the share of investors are "extremely satisfied" with the value they receive from the Partnership by 6% (gross)	ON TRACK: Benchmark - 27.3% Investors extremely satisfied (Our goal becomes 33.3%) (Source: March 2015 Investor Survey	
		#11 Increase the value of private sector investment in the Halifax Partnership	>95 renewal >/= \$50K increase in private sector cash investment	<u>ON TRACK</u>	
# 4 Provide market and competitive economic intelligence, analysis and thought leadership on the Halifax economy.	<ul> <li>4.1 Produce the Halifax Index and economic reports and communicate broadly.</li> <li>4.2 Position the Partnership as the lead economic development organization and the go to source for economic development research.</li> <li>4.3 Undertake, and communicate broadly economic, sectorial and competitiveness research.</li> <li>4.4 Provide thought leadership, analysis and work to improve government policy affecting business issues.</li> </ul>	<ul> <li># 12 - Increase awareness and perceived value of the Halifax Partnership with key stakeholders (local private sector and all 3 levels of government)</li> <li>#13 -Provide direct input on major policy that will positively impact high wage, high growth sectors</li> </ul>	<ul> <li>&gt; increase in positive response to Halifax Partnership surveys, including investor survey CRA Survey and other client-centered surveys developed through the Client Services Delivery Model (see strategy #5)</li> <li>Provided direct input on 2 major policy initiatives that positively impact high wage, high growth sectors</li> </ul>	<ul> <li><u>ON TRACK:</u></li> <li>Survey results to be presented in Q4</li> <li>Presented 2015 Halifax Index</li> <li><u>ON TRACK:</u></li> <li>Review and renewal of Economic Strategy underway</li> <li>Worked with the OneNS Coalition to provide background research, commentary, and analysis to develop Youth Retention recommendations for the Province.</li> <li>Developed economic impact report for Canadian-Lebanese Chamber of Commerce.</li> <li>Completed the Business</li> </ul>	<ul> <li>With HRM, lead renewal of Halifax's economic strategy</li> <li>Present the 2015 Halifax Index</li> <li>CRA Annual Confidence Survey</li> <li>Continued support of Bold Halifax movement</li> <li>Provide economic analysis to HRM as required to facilitate informed decision making, including, e.g. independent review of HRM's taxi rate per Administrative Order 39</li> </ul>

HRM and Halifax Partnership Service Level Agreement SCHEDULE A - Progress Report for the Period April 1, 2016 to December 31, 2016

STRATEGY	ACTIONS	OUTCOME MEASURES	TARGETS	Q1 to Q3 Results (Cumulative) Confidence Survey, April 2015, with results released in the Halifax Index. Collaborated with EngageNS on the Nova Scotia Attitudes Survey, with the results presented at the Stepping Up conference in June 2015. 10 media articles/mentions providing economic expertise and thought leadership on Halifax economy	Priority Deliverables for HRM
#5 Pursue an organizational cul ture of client focus, innovation and excellence	<ul> <li>5.1 Ensure effective board oversight, including risk and financial management and implementation.</li> <li>5.2 Ensure innovation, effectiveness and efficiencies in operations through regular evaluation of activities and financial performance.</li> <li>5.3 Demonstrate innovation in organization's programs and services.</li> <li>5.4 Develop a client/investor feedback mechanism to measure impact and effectiveness in client service.</li> </ul>	<ul> <li># 14 - Improve financial stability</li> <li># 15 - Maintain or improve Board effectiveness (communication, engagement, innovation and risk management)</li> <li>#16 - Improve organizational effectiveness, including innovation through IT and HR practices</li> <li># 17 - Improve and focus on client service delivery with a "business first" focus</li> </ul>	<ul> <li>&gt;\$40k invested in the reserve</li> <li>Implement strategies to address improvements required as identified in annual Board surveys</li> <li>Hold a special Audit and Risk Committee meeting to review the risk management program, with an invite to any Board member. Implement recommended changes.</li> <li>Implement strategies to address improvements identified through a semi-annual employee survey</li> <li>Develop a Client Services Delivery Model and implement strategies, including CRM system, to address client needs as</li> </ul>	ON TRACK: ON TRACK: Survey results to be presented to Corporate Governance Committee in Q3. Corporate Governance Review Q4. ON TRACK: Enterprise Risk Framework and New Policy approved by the Audit and Risk Committee on January 19, 2016. ON TRACK: Semi Annual Survey completed July 2015 ON TRACK: CRM System to be implemented in Q4 and Q1 of 2016-17.	<ul> <li>Mayor, CAO and two Councillors sit as members of the Board of Directors</li> <li>Regular reporting to the Community Planning and Economic Development Committee and Regional Council, CAO and Government Relations and External Affairs</li> </ul>

STRATEGY ACTIONS	OUTCOME MEASURES TARGETS	Q1 to Q3 Results (Cumulative)	Priority Deliverables for HRM
	identified in survey		
	feedback		

## Attachment 5

	2009	2010	2011	2012	2013	2014	2015
Population (persons)	393,692	398,259	402,433	406,757	409,974	414,398	419,000 (f)
Annual Change		1.2%	1.0%	1.1%	0.8%	1.1%	1.0% (f)
Gross Domestic Product (2007 chained \$)	an an ti <mark>u</mark> an Albah	17,544	17,790	17,933	18,179	18,579	19,004 (f)
Annual Change			1.4%	0.8%	1.4%	2.2%	2.3% (f)
Employment (Thousands)	214.6	216.5	219.2	221.7	222.3	223.3	224.1
Annual Change		0.9%	1.2%	1.1%	0.3%	0.4%	0.4%
Full Time Employment (Thousands)	177.4	176.9	178.7	179.7	180.6	183.0	186.4
Unemployment Rate	6.5%	6.5%	6.1%	6.2%	6.5%	6.1%	6.3%
Participation Rate	71.0%	70.7%	70.4%	70.3%	69.9%	69.2%	68.6%
Youth Unemployment Rate (ages 15-24)	13.1%	12.5%	14.0%	13.0%	15.2%	13.2%	12.0%
'ax Base Commercial Tax Base	\$5.4 billion	\$5.7 billion	\$6.1 billion	\$6.5 billion	\$6.9 billion	\$7.4 billion	\$7.8 billion
Annual Change		4,70%	6.3%	6.7%	6.1%	6.5%	6.00%

Detailed Sources: Conference Board of Canada (Metropolitan Outlook Autumn 2013-2015), Statistics Canada CANSIM 051-0056 & 282-0129, HRM Finance