







What is different?

FINANCING MODEL

- Financing rate will be set at 4.75% now includes administration costs
 - Covers costs of Solar City Program Officer(s), marketing and communications, and quality control
 - Allows for cost recovery even if lower participation than anticipated (500 vs 1350 installations)

COMMUNICATIONS

- Improved marketing & communications plan
- · Simplified & streamlined process with online application
- Improved online presence with easy-to-access information and guidelines

What is different?

MONITORING & REPORTING

- Property owner and solar contractor required to provide access to data collected from installed solar systems
- Annual review of Solar City Program with KPIs
- Monthly reports:
 - Registration, application, installation projects
 - Energy generated and usage reductions
 - GHG reductions
 - Permits issued
 - Project costs and ROI projections
 - Cost neutrality to HRM
 - Feedback surveys from Property Owners



ΗΛLIFΛ X

What is different?

SIMPLIFIED PROCESS

- Online information management system
- Allows for standardized collection of data
- Accessibility to all relevant information and guidelines, templates and documents
- Management of customer accounts for use in permitting and billing
- Ease of reporting on KPIs and outcomes for internal and external stakeholders
- Open contractor selection process allows property owners to engage with local contractors, manufacturers & consultants



